



# CONSUMER GREIVANCES REDRESSAL FORUM

## NORTHERN POWER DISTRIBUTION COMPANY OF TELANGANA LIMITED

H. No. 2-5-58, Opp: Head Post Office Nakkalagutta, Hanamkonda,  
Warangal-Dist., Pin Code No. 506 001.

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'Forum for Redressal of Consumer Grievances' TSNPDCL was established as per Sub - Section (5) of Section 42 read with clause (r) and (s) of Sub- Section (2) of Section 181 of the Electricity Act 2003 and functioning of Forum as per the provisions of

1. Electricity Act-2003,
2. Regulations of TSERC,
3. General Terms and Conditions of Supply of the Licensee approved by the TSERC,
4. Tariff Order approved by the TSERC.

Presently there is one Forum functioning in the NPDCL jurisdiction catering to the consumers of five districts. The CGRF has been functioning since 05-01-2005 and catering to the consumers of Warangal, Karimnagar, Khammam, Nizamabad and Adilabad Districts with in the following address:

**H.No.2-5-58,  
Opp: Head Post Office,  
Nakkalagutta,  
Hanamkonda,  
Pincode-506001**

**Telephone Nos.**

<b>Land line telephone Nos. –</b>	<b>0870-2461551</b>
<b>Chairperson -</b>	<b>Mobile No. 94408 11299</b>
<b>Member (Finance) -</b>	<b>Mobile No. 94913 07004</b>
<b>Member (Technical) –</b>	<b>Mobile No. 83339 23840</b>
<b>4<sup>th</sup> Member (Independent)-</b>	<b>Mobile No. 94924 75745</b>

**CGRF solves the following grievances**

- i. Delay in attending of normal fuse off, Overhead lines/ Cable Breakdowns, Distribution Transformer failures, interruption in power supply, voltage fluctuations,
- ii. Maintenance of Harmonics.
- iii. Complaints about meters i.e. meters struck up, meter burnt & sluggish and creeping
- iv. Delay in releasing of new services (or) new additional loads (or) erection of new substation to extend the supply
- v. Transfer of ownership
- vi. Change of category and conversion of services.
- vii. Complaints about Consumers bills i.e. wrong meter reading, excess of bill, low consumption, bills not served etc.
- viii. Reconnection of supply which shall be attended as per “Guaranteed Standards of Performance” as per regulation 7 of TSERC.

**For lodging a complaint the consumer should do**

- Before approaching the CGRF for resolving their complaints, consumers are required to file the grievances in concern offices and take acknowledgement and in case they are not resolved, they may approach the CGRF for redressal.

### **Functioning of Consumer Grievances Redressal Forum:**

- The office of the Forum receives the complaint from the consumer and issues acknowledgement immediately.
- On receipt of the complaint, the Forum asks the concerned officer for submitting his reply within 10 days, with a copy to the consumer.
- After the receipt of the reply of the respondent, if the consumer is satisfied, the Forum does not conduct any hearing.
- If not satisfied with the reply of the respondent, the CGRF will conduct the hearing within 30 days.
- With the deposition of complainant, the Forum issues final orders to the complainant within 45 days i.e. from the date of receipt of complaint as per rules and regulations of TSERC.
- Compensation of Rs.100/- per day is adjusted in the consumer's future bills, if any lapse of Dept is seen, as per guaranteed standards of performance of Schedule-I & II.
- The aggrieved complainant can file an appeal to the 'Ombudsman' whose address is given in the final order by CGRF, within 30 days after receipt of final order.

### **CONSUMER GRIEVANCE REDRESSAL FORUM**

- a) The Forum is conducting "Electricity Consumer Courts" in all District Headquarters, Divisional Offices and Sub-Division offices besides conducting hearings in the respective Office every month.
- b) The 'Forum' is consisting of four members including the Chairperson (Technical), Member (Accounts) and Member (Legal) and all are appointed by the Licensee and one co-opted Member, who is familiar with Consumer affairs, nominated by the Hon'ble TSERC from the registered Consumer Organizations.
- c) The 'Forum' is functioning independently and impartially even though it is an 'internal 'Forum' of the Licensee without allowing any scope for 'doubt' and pointing out the mistakes of the officers of the Licensee and settling all grievances concerning electricity.

**d) What are the issues covered in the Regulations?**

The TSERC has formulated some Regulations in the year 2004 and some among them which are related to the 'consumer' are as follows (details can be seen in TSERC web site).

(i). The Regulation 1. covers matters relating to the following:

Establishment and constitution of the Forum.  
Functions of the Forum.  
The Obligation of the Licensee (Electricity supply company).  
Procedure for lodging complaints.  
Procedure followed in the Forum for disposing off complaints.  
Procedure of complaining with Ombudsman . etc.

(ii). Regulation 5 covers matters relating to the following:-

Recovery of Electricity charges from Consumers  
Electricity bills, Intervals, body of the bill, payment procedure, Erroneous/disputed bills,  
Disconnection of service, etc.  
Restoration of supply  
Right of Licensee to enter Consumer premises etc.

(iii). Regulation 6 covers matter relating to following:-

Security deposit, Review, Interest, Refund of Security Deposit etc.

(iv). Regulation 7 covers matters relating to the following:-

Licensee's Standards of performance – Schedule I.  
Compensation to the effected Consumers - Schedule II.  
Overall Standards of performance – Schedule III.

**e) What is the purpose of these Regulations?**

The objective of these regulations is to protect the interests of Electricity consumers and to give them an additional Forum to bring their complaints and grievances before the Forum for quick redressal.

**f) Does it cost the consumer to use this facility?**

No. The consumer need not pay any amount to file complaints in the Forum.

**g) Should the consumer engage an Advocate or Lawyer?**

No. There is no necessity for the consumer to engage the services of advocates or Lawyers. Consumer can appear on his/her own, however a consumer may nominate his/her representative in the Forum.

**h) As per Regulation 1. Sub Section 2(c) of TSERC 2004 the “Complainant” shall include-**

- (i) A Consumer as defined under clause (15) of Section 2 of the Act;
- (ii) An applicant for new connections;
- (iii) Any registered Consumer Society; and
- (iv) Any unregistered association of Consumers where the Consumers have similar interest;

**i) A ‘Consumer’ is defined under clause (15) of Section 2 of the Electricity Act 2003 as “Any person who is supplied with electricity for his own use by a Licensee or the Government or by any other person engaged in the supplying of electricity to the public under this Act or any other law for the time being in force and includes any person whose premises are for the time being connected for the purpose of receiving electricity with the works of a Licensee, the government or such person, as the case may be”.**

**j) Can all complaints relating to electricity be filed in the Forum?**

No. There are certain issues on which the Consumer Grievance Redressal Forum cannot entertain complaints from the consumers. The following are excluded from the purview of the Forum.

1. Unauthorized use of electricity as provided under Section 126 of the Electricity Act 2003 (Unauthorized use of Electricity).
2. Offences and penalties as provided under Section 135 to 139 of the Electricity Act 2003 (Theft of Energy).
3. Accident in the distribution supply or use of the electricity as provided under 161 of the Electricity Act (Electrical Accidents).

**k) How many Forums will be established?**

Every Licensee should establish one Consumer Grievance Redressal Forum having jurisdiction for every 3 to 5 revenue districts of its area of supply. In case of NPDCL is having one Consumer forum as above. The Forum shall have sittings at the Head Quarters and /or at any other place in the Licensee area as may be decided by the Forum depending upon the number of grievances and are of operation.

**l) How to get information about the Forum and its working?**

The Licensee shall from time to time give publicity of the constitution and existence of the Forum including in the bills rose for the supply of electricity to the consumers and in such other manner as the Commission may from time to time notify. The names and designation of the Members and the concerned officers of the Forum, address, e-mail, and phone numbers of the Forum shall be displayed at all the offices of the Licensee and shall also be duly publicized, if considered appropriate including on the bills raised on the consumers.

**m) How to lodge complaints in the Forum?**

1. As a first step consumers have to approach the officials of the Licensee and try to get their grievance redressed as per the Complaints handling procedure.

2. If there is no response or in case of inadequate response, consumers can lodge the complaint in the Consumer Grievance Redressal Forum.

The complaint should be in writing in white paper with full details and address of the complainant including land line/cell number and shall enclose any additional information or documents in support of their complaint.

The Forum shall issue due acknowledgement of the receipt of the complaint to the complainant.

**n) What does the Forum do with the complaint?**

The Forum sends a copy of the complaint to the Licensee for its comments. The Licensee should give its comments within 15 days of intimation from the Forum. If no reply is received from the Licensee the forum shall proceed on the basis of the material available on record.

The Forum may pass such Interim Orders on the request of the complainant as the Forum considers appropriate pending the final decision of the complaint.

The Forum will intimate in writing the date of hearing to all the parties.

The decision of the Forum shall be recorded in writing and communicated to the complainant and the licensee for compliance within 45 days from the date of receipt of complaint.

**o) Is the decision of the Forum final?**

YES.

The decision of the Forum is final as far as the Licensee is concerned. However, the complainant may make a representation against the order of the Forum to the VIDYUTH OMBUDSMAN, 1<sup>st</sup> Floor, 33/11 KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad -500 063.

**p) What is the time limit to make a representation to the Ombudsman?**

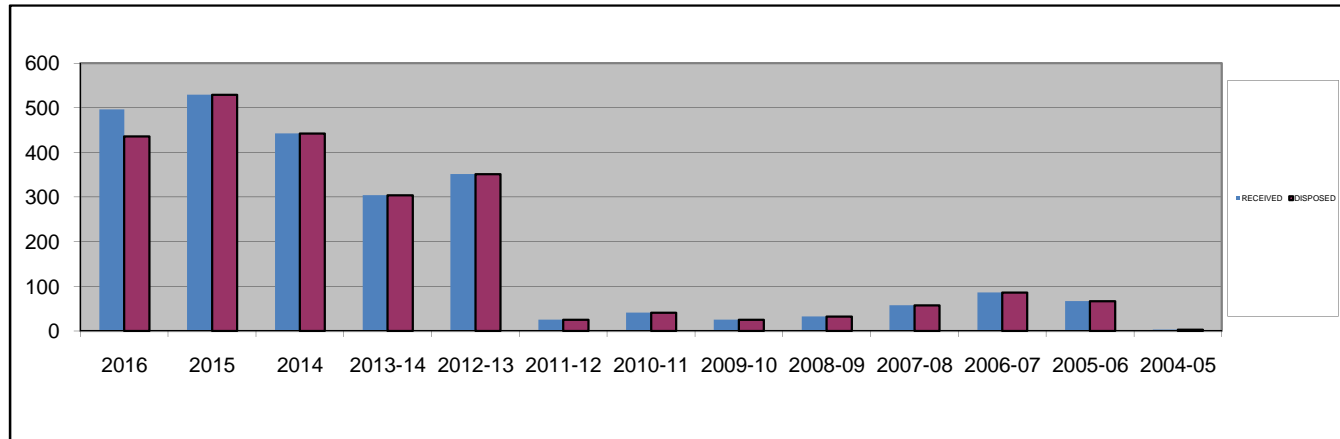
The complaint should make a representation to the Ombudsman within THIRTY days of the receipt of the order of the Forum.

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THE CHART SHOWING YEAR WISE COMPLAINTS RECEIVED AND DISPOSED UPTO 31.12.2016



YEAR	2016	2015	2014	2013-14	2012-13	2011-12	2010-11	2009-10	2008-09	2007-08	2006-07	2005-06	2004-05
RECEIVED	496	529	442	304	351	25	41	25	32	57	86	67	3
DISPOSED	436	529	442	304	351	25	41	25	32	57	86	67	3

STATEMENT SHOWING THE COMPLAINTS RECEIVED AND DISPOSED  
(Category Wise and in Favour of Consumer/Department)

Sl. No.	Year	No. of Complaints			Infavour of Consumers	Against the Consumers	COMPLAINTS RECEIVED CATEGORY WISE						
		Received	Disposed	Pending			H.T.	L.T. - I	L.T. - II	L.T. - III	L.T. V	Others	Total
1	2004-2005	3	3	0	2	1	1	1	0	1	0	0	3
2	2005-2006	67	67	0	59	8	2	20	10	20	5	10	67
3	2006-2007	86	86	0	64	22	5	25	10	23	9	14	86
4	2007-2008	57	57	0	45	12	4	23	6	11	5	8	57
5	2008-2009	32	32	0	21	11	4	12	2	4	2	8	32
6	2009-2010	25	25	0	17	8	4	8	4	0	0	9	25
7	2010-2011	41	41	0	31	10	6	7	4	4	6	14	41
8	2011-2012	25	25	0	23	2	1	7	2	5	2	8	25
9	2012-2013	351	351	0	278	73	39	91	22	33	28	138	351
9	2013-2014 (Up to 31.12.13)	304	304	0	283	21	15	47	12	10	57	163	304
10	2014	442	442	0	406	36	14	66	32	13	22	295	442
11	2015	529	529	0	453	76	13	160	61	15	53	227	529
12	2016	496	436	60	403	33	10	99	37	29	90	231	496
Total		2458	2398	60	2085	313	118	566	202	168	279	1125	2458

FORUM FOR REDRESSAL OF CONSUMER GREIVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF  
TELENGANA LIMITED

DETAILS OF COMPLAINTS DISPOSED IN FAVOUR OF AND AGAINST CONSUMER DURING THE CALENDAR YEAR  
AND CUMULATIVE TO END OF 31.12.2016

Year	Meter Complaints	Wrong Billing	Back Billing	Category Change	About Non release of New services Disc. Of A. C.	Title transfer	Dispute in Load	Restoration of power supply/Interruption of power supply	Theft and Malpractice Pilferage Cases, etc.	Dispute in Transformer	Low/High Voltage	Dispute in Poles/Lines	Delay in non implementation of Orders/Alegations	Non-Cat-V paid and free	Refunds	Misc.	Total
In Favour of Consumer ( Forum where up holds the contention of the consumer)	6	76	14	7	5	9	5	3		41	17	68		5		114	370
Against the consumer (Forum where Disagree with the contention of the consumer)	1	15	3	2					5			3		1		4	34
Total	7	91	17	9	5	9	5	3	5	41	17	71	0	6	0	118	404

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF T.S. LIMITED.

COMPLAINTS PENDING TO END OF 31.12.2016

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>WARANGAL CIRCLE</b>								
1	280	07.06.2016	Smt Madasi Vijaya & Others Cinema Hall Road, Mangapet - Village, Mangapet - Mandal, Warangal-Dist. Ph.No.9441640805 SC.No.1301-1100 & 1093, Cat-V	Provide agriultural DTR	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9490901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814864	07.06.2016	17.06.16	21.07.16
2	281	07.06.2016	Sri Gundarapu Narsaiah & others Cherupalli - Village, Mangapet - Mandal, Warangal-Dist. Ph.No.9440631241 General.	Provide agriultural DTR	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9490901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814864	07.06.2016	17.06.16	21.07.16
3	283	17.06.2016	Smt Peddi Madhavi W/o. Narsimha Rao, Komatipally - Village, Kamalapuram, Mangapet - Mandal, Warangal - Dist. Ph.No.9440587870.	Provide DTR	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9490901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814864	17.06.2016	27.06.16	31.07.16
4	292	08.08.2016	Sri S.Buchaiah S/o. Komuraiah, Indira Nagar, Ghanpur, Warangal-Dist. Sc.No.12701-3108, Cat-V.	Provide pole to agricultural service	AE/OP/Ghanpur - 9440811381 ADE/OP/Ghanpur - 9440811339 AAO/ERO/Ghanpur - 9440811285 DE/OP/Jangaon - 9440811319	08.08.2016	16.08.16	21.09.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
5	324	09.09.16	Sri M.P.Prasad H.No.6-74, SC Colony, Wardhannapet, Warangal-Dist. Ph.No.9949292576	Provide improveme nt DTR	AE/OP/Wardhannapet - 9440811360 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	09.09.16	18.09.16	23.10.16
6	325	09.09.16	Sri P.Srinivas Reddy H.No.1-67, Udthagudem - Village, Ontimamidipally - Post, Wardhannapet - Mandal, Warangal-Dist.	Provide additional DTR	AE/OP/Panthini - 9440811361 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	09.09.16	18.09.16	23.10.16
7	331	17.09.16	Sri Banoth Mogili S/o. Jampaiah, Machapur - Village, Govindaraopet - Mandal, Pasra - Section, Warangal-Dist.	Provide improveme nt DTR	AE/OP/Pasra - 9440814857 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16
8	332	17.09.16	Sri M.Sudhakar Ramannagudem - Village, Eturunagaram - Mandal, Warangal-Dist. Ph.No.9492643908 General	Provide improveme nt DTR	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16
9	333	17.09.16	Sri Earla Dharmiah S/o. Chandraiah, Devadula - Village, Eturunagaram - Mandal, Warangal-Dist. Ph.No.9492443321 General	Provide DTR to the agricultural works	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
10	334	17.09.16	Sri B.Bhaskar Gurrevula Grama Panchayat Eturunagaram - Mandal, Mulugu, Warangal-Dist. Ph.No.9441631605 General	Enhancement of DTR	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16
11	335	17.09.16	Sri K.Anil Kumar S/o. Saraiah, Jeevanthraopally - Village, Mulugu - Mandal, Warangal-Dist. Ph.No.9666801195 General	Provide 63 KVA DTR	AE/OP/Mulugu - 9440814941 ADE/OP/Mulugu - 9440814856 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16
12	336	17.09.16	Sri M.Rajaiah S/o. Mallaiah, Jeevantharaopally - Village, Mulugu- Mandal, Warangal - Dist. Ph.No.9505838504 General	Provide 25 KVA DTR	AE/OP/Mulugu - 9440814941 ADE/OP/Mulugu - 9440814856 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16
13	337	17.09.16	Sri E.Shankar S/o. Ramaiah, Ramannagudem - Village, Mulugu - Mandal, Eturunagaram, Warangal- Dist. Ph.No.9441304284 General	Improvement DTR	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16
14	338	17.09.16	Sri K.Narsaiah S/o. Chenna Veeraswamy Machapur- Village, Govindaraopet - Mandal, Warangal-Dist. Ph.No.9849579110 General	Provide agricultural DTR	AE/OP/Pasra - 9440814857 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
15	344	26.09.16	Sri R.Swamy H.No.MIG-82, Keerthi Nagar Colony, Gorrekunta, Warangal-Dist. Ph.No.9441305582 SC.No.109 Cat-V	Restoration of power supply	AE/OP/Bhoopalpally - 9440811322 ADE/Op/Bhoopalpally - 9440814870 DE/OP/Mulugu - 9440814864	26.09.16	06.10.16	09.11.16
16	345	26.09.16	Sri G. Rajamogili & Others H.No.4-128/21/1, R/o. Mulugu Ghanpur, Mulugu, Warangal-Dist. Ph.No.9533611307 General	Provide DTR	AE/OP/Mulugu Ghanpur - 9440814858 ADE/OP/Mulugu - 9440814856 DE/OP/Mulugu - 9440814864	26.09.16	06.10.16	09.11.16
17	353	06.10.16	Smt D.Revathi Shankar H.No.8-8, Bhagath Nagar, Thorrur, Mahabubabad, Warangal-Dist. Ph.No.9441019109 General	1) Provide on/off Switch 2) DTR not working 3) Shift the pole	AE/OP/T/Thorrur - 9440814102 ADE/OP/Thorrur - 9440811321 DE/OP/Mahabubabad - 9440811317	06.10.16	14.10.16	19.11.16
18	356	07.10.16	Sri G.Kishan 9th Ward (Counsilor) H.No.10-119 Gangaputhra Lane, Narsampet, Warangal-Dist. Ph.No.9440314333	Change the iron poles in 8th, 9th & 10th ward with new poles	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	07.10.16	15.10.16	20.11.16
19	359	07.10.16	Sri M.Padma Venkat Reddy H.No.3-9, Sarvapuram, Narsampet, Warangal-Dist. Ph.No.9849334255 General	1)Replace new LT cable on place of damaged cable 2) Low	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	07.10.16	15.10.16	20.11.16



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
20	361	07.10.16	Sri V.Sambaiah H.No.1-610/11, Gandhi Nagar, Narsampet, Warangal-Dist. Ph.No.9704050496 General	Changing of Single phase to 3-Phase	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	07.10.16	15.10.16	20.11.16
21	363	07.10.16	Sri Sama Yella Reddy Konne-Village, Bachannapet - Mandal, Warangal-Dist. Ph.No.959742741 General	Provide DTR	AE/OP/Bachannapet - 9440811387 ADE/OP/Cherial - 9440811340 DE/OP/Jangaon - 9440811319	07.10.16	17.10.16	20.11.16
22	387	08.11.16	Sri P.Ravinder H.No.2-8-2/2, Srinagar colony, Jangaon Warangal-Dist. Ph.No.9848743553 SC.No.3720-01961, Cat-III	Excess bill	AE/OP/T/Jangaon - 9440811376 ADE/OP/Jangaon - 9440811338 AAO/ERO/Jangaon - 9440811286 DE/OP/Jangaon - 9440811319	08.11.16	16.11.16	22.12.16
23	475	06.12.16	Adarsha Automotives Pvt. Ltd., R/By B.Sayanarayana Goud Plat No.10, Near Industrial Park, Industrial Estate, Mulugu Road Warangal -Dist-506007 Ph.No.8886072222.	Malpractice case	AE/Dist./Pochammaidan - 9440811348 ADE/Dist./Mulugu Road - 9491061735 AAO/ERO/Warangal - 9440811279 DE/DPE/Warangal - 9440811326 DE/OP/Warangal - 9440811315	06.12.16	16.12.16	19.01.17
24	491	19.12.2016	Sri G.Prathap Villa #28, Windsor homes Mokila - Village, Shankarpally - Mandal, Rangareddy - Dist. -501203 Ph.No.9989297333 General	Shifting of DTR	AE/OP/T/Chinthagattu - 9440811357 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	19.12.2016	29.12.16	01.02.17

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
25	492	20.12.2016	Sri B.Sambaiah H.No.6-32, Gandhi Nagar, Athmakur, Warangal - Dist. Ph.No.9949690742 SC.No.12401-01176, Cat-II	Wrong billing	AE/OP/Athmakur - 9440811359 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Warangal - 9440811282 DE/OP/R/Warangal - 9440811315	20.12.2016	27.12.16	02.02.17
26	493	21.12.2016	M/s. Hari Krishna Rice Industries Kesamudram Warangal - Dist. -506112 Ph.No.9866654811 SC.No.5001-02730, Cat-III	Wrong billing	AE/OP/Kesamudram - 9440811367 ADE/OP/Mahabubabad - 9440811334 AAO/ERO/Mahabubabad - 9440811288 DE/OP/Mahabubabad - 9440811317	21.12.2016	28.12.16	03.02.17
27	494	21.12.2016	Sri P.Lingaiah S/o. Venkataiah V.S.Laxmipuram Mahabubabad - Mandal Warangal -Dist. - 506104 Ph.No.9493040666 General	Provide service number	AE/OP/R/Mahabubabad - 9440811366 ADE/OP/Mahabubabad - 9440811334 AAO/ERO/Mahabubabad - 9440811288 DE/OP/Mahabubabad - 9440811317	21.12.2016	28.12.16	03.02.17
28	495	21.12.2016	The Principal Model School Mahabubabad Warangal-Dist. Ph.No.9948550591 SC.No.4611-00753, Cat-II	Change the category from II to VII	AE/OP/T/Mahabubabad - 9440811365 ADE/OP/Mahabubabad - 9440811334 AAO/ERO/Mahabubabad - 9440811288 DE/OP/Mahabubabad - 9440811317	21.12.2016	28.12.16	03.02.17
29	496	23.12.2016	Kapil Motors Pvt. Ltd., Sy.No.19, Plot No.38 Srinivasa Colony Opp: Polytechnic College Warangal-Dist. - 506002 Ph.No.9951193367 SC.No.05145-100208, Cat-III	Malpractice case	AE/OP/Pochammaidan - 9440811348 ADE/OP/Mulugu Road - 9491061735 AAO/ERO/Warangal - 9440811279 DE/DPE/Warangal - 9440811326 DE/OP/Warangal - 9440811315	23.12.2016	03.01.17	05.02.17

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>KARIMNAGAR CIRCLE</b>								
1	375	18.10.16	Sri Ch.Sadaiah & Others H.No.3-52/3, Dongathurthy - Village, Dharmaram - Mandal, Peddapally, Karimnagar - Dist. Ph.No.9948172871 General	DTR over loaded	AE/OP/Kilavanaparthi - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	18.10.16	24.10.16	01.12.16
2	377	18.10.16	Sri K.Ramesh S/o. Lingaiah, H.No.5-93, Dongathurthy-Village, Dharmaram, Peddapally, Karimnagar-Dist. Ph.No.9912866177	DTR over loaded	AE/OP/Kilavanaparthi - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	18.10.16	24.10.16	01.12.16
3	378	18.10.16	Sri M.Chandra Shekar S/o. Ashalu, H.No.2-67, Dongathurthy-Village, Dharmaram, Peddapally, Karimnagar-Dist. Ph.No.9848202536	Provide middle poles	AE/OP/Kilavanaparthi - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	18.10.16	24.10.16	01.12.16
4	474	05.12.16	Sri L.Krishna Reddy S/o. Ram Reddy H.No.4-44, Kothapalli - Village, Bheemadevarapally - Mandal, Karimnagar - District. Ph.No. 8978453065 Sc.No.1029, 1202 & 729, Cat.V	Restoration of power supply	AE/OP/B.D.Pally-I - 9440811458 ADE/OP/B.D.Pally - 9440811423 AAO/ERO/Huzurabad - 9440811724 DE/OP/Huzurabad - 9440811396	05.12.16	15.12.16	18.01.17

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
5	481	16.12.2016	Sri Sagi Ramchander Rao H.No.10-3-568/12/16 Flat No.401 Arepally Road, Karimnagar-Dist. PH.No.9440492870 SC.No.20101-13319, Cat-I	Name Change	AE/OP/T-III/Karimnagar - 9440811434 ADE/OP/T/Karimnagar - 9440811417 AAO/ERO/T/Karimnagar - 9440811464 DE/OP/Karimnagar - 9440811394	16.12.2016	26.12.16	29.01.17
6	482	16.12.2016	Sri K.Ashok Reddy Nagnoor, Karimnagar - Dist. Ph.No.9396649615 General	Low voltage problem	AE/OP/Mugdhumpur - 9491058664 ADE/OP/R/Karimnagar - 9440811418. DE/OP/Karimnagar - 9440811394	16.12.2016	26.12.16	29.01.17
7	483	16.12.2016	Sri Sd.Muzaffar H.No.10-20/2/A1, Razwi Chaman Road, Bommakal - Village, Karimnagar-Dist. Ph.No.9440089545 General	Low voltage problem	AE/OP/R/E/Karimnagar - 9440811436 ADE/OP/R/Karimnagar - 9440811418 DE/OP/Karimnagar - 9440811394	16.12.2016	26.12.16	29.01.17
8	484	17.12.2016	Sri G.Purushotham Rao Repally - Village, Gollapally - Mandal, Jagitial, Karimnagar - Dist. Ph.No.9440238657 General	Additional DTR	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
9	485	17.12.2016	Sri G.Prasad Rao Repally - Village, Gollapally - Mandal, Jagitial, Karimnagar - Dist. Ph.No.9440460319 General	Low voltage problem/ Provide additional DTR	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17
10	487	17.12.2016	Sri G.Lalaiah Mallial - Vill & Mdl., Jagitial, Karimnagar - Dist. Ph.No.9490782584 General	Additional DTR	AE/OP/Mallial - 9440811473 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17
11	488	17.12.2016	Sri P.Buchanna & Others Maitapur - Village, Raikal - Mandal, Karimnagar - Dist. Ph.No.7893658149 SC.No.510,516,584 & 608 Cat-V	Non-free to free	AE/OP/Raikal - 9440811468 ADE/OP/R/Jagitial - 9440811425 AAO/ERO/Jagitial - 9440811725 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17
12	489	17.12.2016	Smt Yerra Venkamma W/o. Venkati Maitapur Mallial, Jagitial Karimnagar-Dist. Ph.No.7893658149	Dismantle the service connection	AE/OP/Raikal - 9440811468 ADE/OP/R/Jagitial - 9440811425 AAO/ERO/Jagitial - 9440811725 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17
13	490	17.12.2016	Sri T.Veera Reddy Pegadapally - Vill & Mdl., Mallial, Jagitial, Karimnagar - Dist. Ph.No.9495005130 General	Additional DTR	AE/OP/Pegadapally - 9440811475 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>KHAMMAM CIRCLE</b>								
1	300	10.08.2016	Sri Vinay Kumar H.No.12/141/1, Saibaba Temple Road, Madhira-Town, Khammam-Dist. Ph.No.9704570058. General	Low voltage problem	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	10.08.2016	18.08.16	23.09.16
2	304	10.08.2016	Sri V.Srinu H.No.1-253, Siddareddy Bazar, Laxmi Nagar, Madhira-Town, Khammam-Dist. Ph.No.9440678896 General	Provide improvement DTR	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	10.08.2016	18.08.16	23.09.16
3	305	10.08.2016	Sri Y.V.Appa Rao 20th Ward, Banjara Colony, Madhira-Town, Khammam-Dist. Ph.No.9949927631 General	Provide 3-ph power supply	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	10.08.2016	18.08.16	23.09.16
4	339	19.09.16	Sri Ch.Ramesh & Others S/o. Venkatappaiah, Gubbagurthi - Post, Anjanapuram - Village, Konijerla - Mandal, Khammam-Dist. Ph.No.9032069757 General	Provide DTR	AE/OP/Konijerla - 9440811559 ADE/OP/Khammam - 9440811531 DE/OP/Khammam - 9440811506	19.09.16	26.09.16	02.11.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
5	340	20.09.16	Sri R. Sasi Kumar(Reporter) Ladak Bazar, Madhira, Khammam - Dist-507203 Ph.No.9490908868 General	DTR not installing	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	20.09.16	29.09.16	03.11.16
6	341	20.09.16	Sri N.Murali Krishna H.No.1-940, Busstand Back Side Madhira, Khammam-Dist. Ph.No.9866805652 General	Middle pole & 3-Phase & 5 line wire	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	20.09.16	30.09.16	03.11.16
7	342	20.09.16	Sri J.Sesharatnam H.No.9-49, Brahmina Bazar, Madhira, Khammam-Dist.-507203. Ph.No.9885154921 General	Provide middle pole	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	20.09.16	30.09.16	03.11.16
8	343	26.09.16	Sri Fr.P.Lordu Bala Yesu Temple, RCM Church, Madhira, Khammam-Dist. General	Shifting of DTR	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	26.09.16	06.10.16	09.11.16
9	367	14.10.16	Sri B.Venkateshwar Rao S/o. Narayana, Siddiqnagar-Village, Konijerla - Mandal, Khammam-Dist. Ph.No.9441448539 General	Provide improvement DTR	AE/OP/Konijerla - 9440811559 ADE/OP/Khammam - 9440811531 DE/OP/Khammam - 9440811506	14.10.16	21.10.16	29.11.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
10	368	15.10.16	Sri M.Srinivas ( Vartha reporter) H.No.9-1-306/2 Bhagath Singh Nagar, Manuguru, Khammam-Dist. Ph.No.9515523992 General	1) Replacement of AB cable with 3 W/L to 5 W/L 2) Provide Agl.DTR	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16
11	369	15.10.16	Sri D. Ram Mohan Rao Samithi Singaram Munuguru, Bhadrachalam, Khammam-Dist. Ph.No.9440459423 General	Provide DTR	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16
12	370	15.10.16	Sri M.Srinivas ( Vartha reporter) Pinapaka, Manuguru, Khammam-Dist. Ph.No.9515523992 General	1)Low voltage problem 2) Middle poles required	AE/OP/Pinapaka - 9440811557 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16
13	371	15.10.16	Sri K.Satyanarayana Adarsha Nagar, Manuguru Khammam - Dist. Ph.No.8106020249 General	Provide middle pole	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16
14	373	15.10.16	Sri P.Naveen Samithi Singaram, Manuguru, Bhadrachalam, Khammam-Dist. Ph.No.9885809246 General	Provide lines & poles	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
15	380	27.10.16	Sri S.Madhu & Others S/o. Nageshwar Rao Gubbagurthy - Post Anjanapuram - Village Konijerla - Mandal Khammam-Dist.-507165. Ph.No.9494668484	Provide DTR to Agl.Servies.	AE/OP/Konijerla - 9440811559 ADE/OP/Khammam - 9440811531 DE/OP/Khammam - 9440811506	27.10.16	07.11.16	10.12.16
16	400	11.11.16	Sri V.Narsamma W/o. (Late) V.Rajaiah Narayanapuram - Village Sathupally - Mandal, Khammam-Dist. SC.No.34704-00454 Cat-I	Excess bill	AE/OP/R/Sathupally - ADE/OP/Sathupally - 9440814132 AAO/ERO/Sathupally - 9440811298 DE/OP/Sathupally - 9440811297	11.11.16	20.11.16	25.12.16
17	476	07.12.2016	Sri Kollu Satyanarayana H.No.5-98, Main Road, Naikamguda Khammam - Dist. Ph.No.9948237189 SC.No.590, 581, Cat-I & III(A)	Loose lines	AE/OP/Kusumanchi - 9440811544 ADE/OP/Kusumanchi - 9440811530 DE/OP/Khammam - 9440811506	07.12.2016	15.12.16	20.01.17
18	477	07.12.2016	Sri T.Malsoor S/o. Narsaiah (Late), H.No.1-127, Palair - Village, Kusumanchi - Mandal, Khammam-Dist. Ph.No.9951799857 SC.No.30422-00337, Cat-I	Wrong billing	AE/OP/Kusumanchi - 9440811544 ADE/OP/Kusumanchi - 9440811530 AAO/ERO/R/Khammam- 9440811571 DE/OP/Khammam - 9440811506	07.12.2016	15.12.16	20.01.17

PENDING CASES ABSTRACT		
Sl. No.	Circle	No. of Cases
1	Warangal	29
2	Karimnagar	13

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
		3	Khammam	18				
		Total		60				

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF T.S. LIMITED.

COMPLAINTS PENDING TO END OF 31.12.2016

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Responses	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>WARANGAL CIRCLE</b>									
1	280	07.06.2016	Smt Madasi Vijaya & Others Cinema Hall Road, Mangapet - Village, Mangapet - Mandal, Warangal-Dist. Ph.No.9441640805 SC.No.1301-1100 & 1093, Cat-V	Provide agriultural DTR	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9490901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814864	07.06.2016	17.06.16	21.07.16	Report received from SE/OP/Warangal, Awaited for AE, ADE, AAO & DE Reports
2	281	07.06.2016	Sri Gundarapu Narsaiah & others Cherupalli - Village, Mangapet - Mandal, Warangal-Dist. Ph.No.9440631241 General.	Provide agriultural DTR	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9490901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814864	07.06.2016	17.06.16	21.07.16	Report received from SE/OP/Warangal, Awaited for AE, ADE, AAO & DE Reports
3	283	17.06.2016	Smt Peddi Madhavi W/o. Narsimha Rao, Komatipally - Village, Kamalapuram, Mangapet - Mandal, Warangal - Dist. Ph.No.9440587870.	Provide DTR	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9490901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814864	17.06.2016	27.06.16	31.07.16	Reports awaited from the respondents
4	292	08.08.2016	Sri S.Buchaiah S/o. Komuraiah, Indira Nagar, Ghanpur, Warangal-Dist. Sc.No.12701-3108, Cat-V.	Provide pole to agricultural service	AE/OP/Ghanpur - 9440811381 ADE/OP/Ghanpur - 9440811339 AAO/ERO/Ghanpur - 9440811285 DE/OP/Jangaon - 9440811319	08.08.2016	16.08.16	21.09.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
5	324	09.09.16	Sri M.P.Prasad H.No.6-74, SC Colony, Wardhannapet, Warangal-Dist. Ph.No.9949292576	Provide improvement DTR	AE/OP/Wardhannapet - 9440811360 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	09.09.16	18.09.16	23.10.16	Reports awaited from the respondents
6	325	09.09.16	Sri P.Srinivas Reddy H.No.1-67, Udthagudem - Village, Ontimamidipally - Post, Wardhannapet - Mandal, Warangal-Dist.	Provide additional DTR	AE/OP/Panthini - 9440811361 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	09.09.16	18.09.16	23.10.16	Report received from AE/OP/Panthini, Awaited for continuation report for AE, ADE & DE.
7	331	17.09.16	Sri Banoth Mogili S/o. Jampaiah, Machapur - Village, Govindaraopet - Mandal, Pasra - Section, Warangal-Dist.	Provide improvement DTR	AE/OP/Pasra - 9440814857 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Report received from ADE/OP/Eturunagaram, Awaited for continuation report from ADE, AE & DE
8	332	17.09.16	Sri M.Sudhakar Ramannagudem - Village, Eturunagaram - Mandal, Warangal-Dist. Ph.No.9492643908 General	Provide improvement DTR	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Report received from ADE/OP/Eturunagaram, Awaited for continuation report from ADE, AE & DE reports
9	333	17.09.16	Sri Earla Dharmiah S/o. Chandraiah, Devadula - Village, Eturunagaram - Mandal, Warangal-Dist. Ph.No.9492443321 General	Provide DTR to the agricultural works	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Reprt received from ADE/ Op/Eturunagaram, Awaited for AE & DE Reports

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
10	334	17.09.16	Sri B.Bhaskar Gurrevula Grama Panchayat Eturunagaram - Mandal, Mulugu, Warangal-Dist. Ph.No.9441631605 General	Enhancement of DTR	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Reports awaited from the respondents
11	335	17.09.16	Sri K.Anil Kumar S/o. Saraiah, Jeevanthraopally - Village, Mulugu - Mandal, Warangal-Dist. Ph.No.9666801195 General	Provide 63 KVA DTR	AE/OP/Mulugu - 9440814941 ADE/OP/Mulugu - 9440814856 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Reports awaited from the respondents
12	336	17.09.16	Sri M.Rajaiah S/o. Mallaiah, Jeevantharaopally - Village, Mulugu- Mandal, Warangal - Dist. Ph.No.9505838504 General	Provide 25 KVA DTR	AE/OP/Mulugu - 9440814941 ADE/OP/Mulugu - 9440814856 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Reports awaited from the respondents
13	337	17.09.16	Sri E.Shankar S/o. Ramaiah, Ramannagudem - Village, Mulugu - Mandal, Eturunagaram, Warangal- Dist. Ph.No.9441304284 General	Improvemnt DTR	AE/OP/Eturunagaram - 9440814867 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Reports awaited from the respondents
14	338	17.09.16	Sri K.Narsaiah S/o. Chenna Veeraswamy Machapur- Village, Govindaraopet - Mandal, Warangal-Dist. Ph.No.9849579110 General	Provide agricultural DTR	AE/OP/Pasra - 9440814857 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814864	17.09.16	26.09.16	31.10.16	Report received from ADE/OP/ Eturunagaram, Awaited for continuation report from ADE, AE & DE reports

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
15	344	26.09.16	Sri R.Swamy H.No.MIG-82, Keerthi Nagar Colony, Gorrekunta, Warangal-Dist. Ph.No.9441305582 SC.No.109 Cat-V	Restoration of power supply	AE/OP/Bhoopalpally - 9440811322 ADE/Op/Bhoopalpally - 9440814870 DE/OP/Mulugu - 9440814864	26.09.16	06.10.16	09.11.16	Reports awaited from the respondents
16	345	26.09.16	Sri G. Rajamogili & Others H.No.4-128/21/1, R/o. Mulugu Ghanpur, Mulugu, Warangal-Dist. Ph.No.9533611307 General	Provide DTR	AE/OP/Mulugu Ghanpur - 9440814858 ADE/OP/Mulugu - 9440814856 DE/OP/Mulugu - 9440814864	26.09.16	06.10.16	09.11.16	Reports awaited from the respondents
17	353	06.10.16	Smt D.Revathi Shankar H.No.8-8, Bhagath Nagar, Thorrur, Mahabubabad, Warangal-Dist. Ph.No.9441019109 General	1) Provide on/off Switch 2) DTR not working 3) Shift the pole	AE/OP/T/Thorrur - 9440814102 ADE/OP/Thorrur - 9440811321 DE/OP/Mahabubabad - 9440811317	06.10.16	14.10.16	19.11.16	Report received from AE/OP/Thorrur, Awaited for continuation report from AE, ADE & DE
18	356	07.10.16	Sri G.Kishan 9th Ward (Counsilor) H.No.10-119 Gangaputhra Lane, Narsampet, Warangal-Dist. Ph.No.9440314333	Change the iron poles in 8th, 9th & 10th ward with new poles	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	07.10.16	15.10.16	20.11.16	Report received from DE/OP/Narsampet, Awaited for continuation report from AE, ADE & DE.
19	359	07.10.16	Sri M.Padma Venkat Reddy H.No.3-9, Sarvapuram, Narsampet, Warangal-Dist. Ph.No.9849334255 General	1)Replace new LT cable on place of damaged cable 2) Low	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	07.10.16	15.10.16	20.11.16	Report received from DE/OP/Narsampet, Awaited for continuation report from AE, ADE & DE.

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
20	361	07.10.16	Sri V.Sambaiah H.No.1-610/11, Gandhi Nagar, Narsampet, Warangal-Dist. Ph.No.9704050496 General	Changing of Single phase to 3-Phase	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	07.10.16	15.10.16	20.11.16	Report received from DE/OP/Narsampet, Awaited for continuation report from AE, ADE & DE.
21	363	07.10.16	Sri Sama Yella Reddy Konne-Village, Bachannapet - Mandal, Warangal-Dist. Ph.No.959742741 General	Provide DTR	AE/OP/Bachannapet - 9440811387 ADE/OP/Cherial - 9440811340 DE/OP/Jangaon - 9440811319	07.10.16	17.10.16	20.11.16	Reports awaited from the respondents
22	387	08.11.16	Sri P.Ravinder H.No.2-8-2/2, Srinagar colony, Jangaon Warangal-Dist. Ph.No.9848743553 SC.No.3720-01961, Cat-III	Excess bill	AE/OP/T/Jangaon - 9440811376 ADE/OP/Jangaon - 9440811338 AAO/ERO/Jangaon - 9440811286 DE/OP/Jangaon - 9440811319	08.11.16	16.11.16	22.12.16	Report received file is under circulation
23	475	06.12.16	Adarsha Automotives Pvt. Ltd., R/By B.Sayanarayana Goud Plat No.10, Near Industrial Park, Industrial Estate, Mulugu Road Warangal -Dist-506007 Ph.No.8886072222.	Malpractice case	AE/Dist./Pochammaidan - 9440811348 ADE/Dist./Mulugu Road - 9491061735 AAO/ERO/Warangal - 9440811279 DE/DPE/Warangal - 9440811326 DE/OP/Warangal - 9440811315	06.12.16	16.12.16	19.01.17	Report received File under process
24	491	19.12.2016	Sri G.Prathap Villa #28, Windsor homes Mokila - Village, Shankarpally - Mandal, Rangareddy - Dist. -501203 Ph.No.9989297333 General	Shifting of DTR	AE/OP/T/Chinthagattu - 9440811357 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	19.12.2016	29.12.16	01.02.17	Report received from AE/OP/T/Chinthagattu, Awaited for continuation report from AE, ADE & DE.

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
25	492	20.12.2016	Sri B.Sambaiah H.No.6-32, Gandhi Nagar, Athmakur, Warangal - Dist. Ph.No.9949690742 SC.No.12401-01176, Cat-II	Wrong billing	AE/OP/Athmakur - 9440811359 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Warangal - 9440811282 DE/OP/R/Warangal - 9440811315	20.12.2016	27.12.16	02.02.17	Reports awaited from the respondents
26	493	21.12.2016	M/s. Hari Krishna Rice Industries Kesamudram Warangal - Dist. -506112 Ph.No.9866654811 SC.No.5001-02730, Cat-III	Wrong billing	AE/OP/Kesamudram - 9440811367 ADE/OP/Mahabubabad - 9440811334 AAO/ERO/Mahabubabad - 9440811288 DE/OP/Mahabubabad - 9440811317	21.12.2016	28.12.16	03.02.17	Reports awaited from the respondents
27	494	21.12.2016	Sri P.Lingaiah S/o. Venkataiah V.S.Laxmipuram Mahabubabad - Mandal Warangal -Dist. - 506104 Ph.No.9493040666 General	Provide service number	AE/OP/R/Mahabubabad - 9440811366 ADE/OP/Mahabubabad - 9440811334 AAO/ERO/Mahabubabad - 9440811288 DE/OP/Mahabubabad - 9440811317	21.12.2016	28.12.16	03.02.17	Reports awaited from the respondents
28	495	21.12.2016	The Principal Model School Mahabubabad Warangal-Dist. Ph.No.9948550591 SC.No.4611-00753, Cat-II	Change the category from II to VII	AE/OP/T/Mahabubabad - 9440811365 ADE/OP/Mahabubabad - 9440811334 AAO/ERO/Mahabubabad - 9440811288 DE/OP/Mahabubabad - 9440811317	21.12.2016	28.12.16	03.02.17	Reports awaited from the respondents
29	496	23.12.2016	Kapil Motors Pvt. Ltd., Sy.No.19, Plot No.38 Srinivasa Colony Opp: Polytechnic College Warangal-Dist. - 506002 Ph.No.9951193367 SC.No.05145-100208, Cat-III	Malpractice case	AE/OP/Pochammaidan - 9440811348 ADE/OP/Mulugu Road - 9491061735 AAO/ERO/Warangal - 9440811279 DE/DPE/Warangal - 9440811326 DE/OP/Warangal - 9440811315	23.12.2016	03.01.17	05.02.17	Report received File under process



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>KARIMNAGAR CIRCLE</b>									
1	375	18.10.16	Sri Ch.Sadaiah & Others H.No.3-52/3, Dongathurthy - Village, Dharmaram - Mandal, Peddapally, Karimnagar - Dist. Ph.No.9948172871 General	DTR over loaded	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	18.10.16	24.10.16	01.12.16	Report received from AE/OP/Kilavanaparthly Awaited continuation report from AE, ADE & DE.
2	377	18.10.16	Sri K.Ramesh S/o. Lingaiah, H.No.5-93, Dongathurthy-Village, Dharmaram, Peddapally, Karimnagar-Dist. Ph.No.9912866177	DTR over loaded	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	18.10.16	24.10.16	01.12.16	Report received from AE/OP/Kilavanaparthly Awaited continuation report from AE, ADE & DE.
3	378	18.10.16	Sri M.Chandra Shekar S/o. Ashalu, H.No.2-67, Dongathurthy-Village, Dharmaram, Peddapally, Karimnagar-Dist. Ph.No.9848202536	Provide middle poles	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	18.10.16	24.10.16	01.12.16	Report received from AE/OP/Kilavanaparthly Awaited continuation report from AE, ADE & DE.
4	474	05.12.16	Sri L.Krishna Reddy S/o. Ram Reddy H.No.4-44, Kothapalli - Village, Bheemadevarapally - Mandal, Karimnagar - District. Ph.No. 8978453065 Sc.No.1029, 1202 & 729, Cat.V	Restoration of power supply	AE/OP/B.D.Pally-I - 9440811458 ADE/OP/B.D.Pally - 9440811423 AAO/ERO/Huzurabad - 9440811724 DE/OP/Huzurabad - 9440811396	05.12.16	15.12.16	18.01.17	Report received from ADE/OP/BD Pally, Awaited for further reports from AE, AAO & DE.

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
5	481	16.12.2016	Sri Sagi Ramchander Rao H.No.10-3-568/12/16 Flat No.401 Arepally Road, Karimnagar-Dist. PH.No.9440492870 SC.No.20101-13319, Cat-I	Name Change	AE/OP/T-III/Karimnagar - 9440811434 ADE/OP/T/Karimnagar - 9440811417 AAO/ERO/T/Karimnagar - 9440811464 DE/OP/Karimnagar - 9440811394	16.12.2016	26.12.16	29.01.17	Reports awaited from the respondents
6	482	16.12.2016	Sri K.Ashok Reddy Nagnoor, Karimnagar - Dist. Ph.No.9396649615 General	Low voltage problem	AE/OP/Mugdhumpur - 9491058664 ADE/OP/R/Karimnagar - 9440811418. DE/OP/Karimnagar - 9440811394	16.12.2016	26.12.16	29.01.17	Reports awaited from the respondents
7	483	16.12.2016	Sri Sd.Muzaffar H.No.10-20/2/A1, Razwi Chaman Road, Bommakal - Village, Karimnagar-Dist. Ph.No.9440089545 General	Low voltage problem	AE/OP/R/E/Karimnagar - 9440811436 ADE/OP/R/Karimnagar - 9440811418 DE/OP/Karimnagar - 9440811394	16.12.2016	26.12.16	29.01.17	Reports awaited from the respondents
8	484	17.12.2016	Sri G.Purushotham Rao Repally - Village, Gollapally - Mandal, Jagitial, Karimnagar - Dist. Ph.No.9440238657 General	Additional DTR	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
9	485	17.12.2016	Sri G.Prasad Rao Repally - Village, Gollapally - Mandal, Jagitial, Karimnagar - Dist. Ph.No.9440460319 General	Low voltage problem/ Provide additional DTR	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17	Reports awaited from the respondents
10	487	17.12.2016	Sri G.Lalaiah Mallial - Vill & Mdl., Jagitial, Karimnagar - Dist. Ph.No.9490782584 General	Additional DTR	AE/OP/Mallial - 9440811473 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17	Reports awaited from the respondents
11	488	17.12.2016	Sri P.Buchanna & Others Maitapur - Village, Raikal - Mandal, Karimnagar - Dist. Ph.No.7893658149 SC.No.510,516,584 & 608 Cat-V	Non-free to free	AE/OP/Raikal - 9440811468 ADE/OP/R/Jagitial - 9440811425 AAO/ERO/Jagitial - 9440811725 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17	Reports awaited from the respondents
12	489	17.12.2016	Smt Yerra Venkamma W/o. Venkati Maitapur Mallial, Jagitial Karimnagar-Dist. Ph.No.7893658149	Dismantle the service connection	AE/OP/Raikal - 9440811468 ADE/OP/R/Jagitial - 9440811425 AAO/ERO/Jagitial - 9440811725 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17	Reports awaited from the respondents
13	490	17.12.2016	Sri T.Veera Reddy Pegadapally - Vill & Mdl., Mallial, Jagitial, Karimnagar - Dist. Ph.No.9495005130 General	Additional DTR	AE/OP/Pegadapally - 9440811475 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	17.12.2016	27.12.16	30.01.17	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>KHAMMAM CIRCLE</b>									
1	300	10.08.2016	Sri Vinay Kumar H.No.12/141/1, Saibaba Temple Road, Madhira-Town, Khammam-Dist. Ph.No.9704570058. General	Low voltage problem	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	10.08.2016	18.08.16	23.09.16	Report received from AE/OP/T/Madhira Awaited for continuation report from AE, ADE & DE Reports.
2	304	10.08.2016	Sri V.Srinu H.No.1-253, Siddareddy Bazar, Laxmi Nagar, Madhira-Town, Khammam-Dist. Ph.No.9440678896 General	Provide improveme nt DTR	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	10.08.2016	18.08.16	23.09.16	Report received from AE/OP/T/Madhira Awaited for continuation report from AE, ADE & DE Reports.
3	305	10.08.2016	Sri Y.V.Appa Rao 20th Ward, Banjara Colony, Madhira-Town, Khammam-Dist. Ph.No.9949927631 General	Provide 3- ph power supply	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	10.08.2016	18.08.16	23.09.16	Report received from AE/OP/T/Madhira Awaited for continuation report from AE, ADE & DE Reports.
4	339	19.09.16	Sri Ch.Ramesh & Others S/o. Venkatappaiah, Gubbagurthi - Post, Anjanapuram - Village, Konijerla - Mandal, Khammam-Dist. Ph.No.9032069757 General	Provide DTR	AE/OP/Konijerla - 9440811559 ADE/OP/Khammam - 9440811531 DE/OP/Khammam - 9440811506	19.09.16	26.09.16	02.11.16	Report received File under process

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
5	340	20.09.16	Sri R. Sasi Kumar(Reporter) Ladak Bazar, Madhira, Khammam - Dist-507203 Ph.No.9490908868 General	DTR not installing	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	20.09.16	29.09.16	03.11.16	Reports awaited from the respondents
6	341	20.09.16	Sri N.Muralli Krishna H.No.1-940, Busstand Back Side Madhira, Khammam-Dist. Ph.No.9866805652 General	Middle pole & 3-Phase & 5 line wire	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	20.09.16	30.09.16	03.11.16	Reports awaited from the respondents
7	342	20.09.16	Sri J.Sesharatnam H.No.9-49, Brahmina Bazar, Madhira, Khammam-Dist. -507203. Ph.No.9885154921 General	Provide middle pole	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	20.09.16	30.09.16	03.11.16	Reports awaited from the respondents
8	343	26.09.16	Sri Fr.P.Lordu Bala Yesu Temple, RCM Church, Madhira, Khammam-Dist. General	Shifting of DTR	AE/OP/T/Madhira - 9440811552 ADE/OP/Madhira - 9440811533 DE/OP/Sathupally - 9440811510	26.09.16	06.10.16	09.11.16	Reports awaited from the respondents
9	367	14.10.16	Sri B.Venkateshwar Rao S/o. Narayana, Siddiqnagar-Village, Konijerla - Mandal, Khammam-Dist. Ph.No.9441448539 General	Provide improvement DTR	AE/OP/Konijerla - 9440811559 ADE/OP/Khammam - 9440811531 DE/OP/Khammam - 9440811506	14.10.16	21.10.16	29.11.16	Report received from AE/OP/Konijerla, Awaited continuation report from ADE & DE Reports.

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
10	368	15.10.16	Sri M.Srinivas ( Vartha reporter) H.No.9-1-306/2 Bhagath Singh Nagar, Manuguru, Khammam-Dist. Ph.No.9515523992 General	1) Replacement of AB cable with 3 W/L to 5 W/L 2) Provide Agl.DTR	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16	Report received from AE/OP/Manuguru & ADE/OP/Manuguru, Awaited continuation reports from AE, ADE & DE.
11	369	15.10.16	Sri D. Ram Mohan Rao Samithi Singaram Munuguru, Bhadrachalam, Khammam-Dist. Ph.No.9440459423 General	Provide DTR	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16	Report received from AE/OP/Manuguru & ADE/OP/Manuguru, Awaited continuation reports from AE, ADE & DE.
12	370	15.10.16	Sri M.Srinivas ( Vartha reporter) Pinapaka, Manuguru, Khammam-Dist. Ph.No.9515523992 General	1)Low voltage problem 2) Middle poles required	AE/OP/Pinapaka - 9440811557 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16	Report received from AE/OP/Manuguru & ADE/OP/Manuguru, Awaited continuation reports from AE, ADE & DE.
13	371	15.10.16	Sri K.Satyanarayana Adarsha Nagar, Manuguru Khammam - Dist. Ph.No.8106020249 General	Provide middle pole	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16	Report received from AE/OP/Manuguru & ADE/OP/Manuguru, Awaited continuation reports from AE, ADE & DE.
14	373	15.10.16	Sri P.Naveen Samithi Singaram, Manuguru, Bhadrachalam, Khammam-Dist. Ph.No.9885809246 General	Provide lines & poles	AE/OP/Manuguru - 9440811555 ADE/OP/Manuguru - 9440811536 DE/OP/Bhadrachalam - 9440811508	15.10.16	22.10.16	28.11.16	Report received from AE/OP/Manuguru & ADE/OP/Manuguru, Awaited continuation reports from AE, ADE & DE.

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
15	380	27.10.16	Sri S.Madhu & Others S/o. Nageshwar Rao Gubbagurthy - Post Anjanapuram - Village Konijerla - Mandal Khammam-Dist.-507165. Ph.No.9494668484	Provide DTR to Agl.Servies.	AE/OP/Konijerla - 9440811559 ADE/OP/Khammam - 9440811531 DE/OP/Khammam - 9440811506	27.10.16	07.11.16	10.12.16	Report received from AE/OP/Konijerla, Awaited continuation report from ADE & DE Reports.
16	400	11.11.16	Sri V.Narsamma W/o. (Late) V.Rajaiah Narayanapuram - Village Sathupally - Mandal, Khammam-Dist. SC.No.34704-00454 Cat-I	Excess bill	AE/OP/R/Sathupally - ADE/OP/Sathupally - 9440814132 AAO/ERO/Sathupally - 9440811298 DE/OP/Sathupally - 9440811297	11.11.16	20.11.16	25.12.16	Report received File under process
17	476	07.12.2016	Sri Kollu Satyanarayana H.No.5-98, Main Road, Naikamguda Khammam - Dist. Ph.No.9948237189 SC.No.590, 581, Cat-I & III(A)	Loose lines	AE/OP/Kusumanchi - 9440811544 ADE/OP/Kusumanchi - 9440811530 DE/OP/Khammam - 9440811506	07.12.2016	15.12.16	20.01.17	Reports awaited from the respondents
18	477	07.12.2016	Sri T.Malsoor S/o. Narsaiah (Late), H.No.1-127, Palair - Village, Kusumanchi - Mandal, Khammam-Dist. Ph.No.9951799857 SC.No.30422-00337 Cat-I	Wrong billing	AE/OP/Kusumanchi - 9440811544 ADE/OP/Kusumanchi - 9440811530 AAO/ERO/R/Khammam- 9440811571 DE/OP/Khammam - 9440811506	07.12.2016	15.12.16	20.01.17	Report received File under process

PENDING CASES ABSTRACT		
Sl. No.	Circle	No. of Cases
1	Warangal	29
2	Karimnagar	13

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
		3	Khammam	18					
		Total		60					



Details of Local Courts conducted during the C.Y -2016 as per guidelines of TSERC in  
Lr. S-324 (A)/Secy/DD-CA/APTEL.DO/10-04/Dt. 18.05.2010.

Sl. No.	Date of Conducted	Circle	Name of the Division/Sub-Division	Number of Cases registered
1	05.01.2016	Khammam	Kusumanchi	5
2	06.01.2016	Karimnagar	Jagitial	2
3	07.01.2016	Nizamabad	Armoor	6
4	08.01.2016	Adilabad	Luxettipet	11
5	13.01.2016	Warangal	Parkal	20
6	04.02.2016	Warangal	Mahabubabad	9
7	05.02.2016	Karimnagar	Peddapally	3
8	10.02.2016	Adilabad	Bellampally	22
9	11.02.2016	Nizamabad	Nandipet	0
10	09.03.2016	Nizamabad	Banswada	42
11	16.03.2016	Warangal	Cherial (ERO)	10
12	17.03.2016	Khammam	Kothalingala	4
13	18.03.2016	Karimnagar	Gangadhara	4
14	21.03.2016	Adilabad	Adilabad (Rural)	15
15	18.04.2016	Adilabad	Khanapur	24
16	19.04.2016	Nizamabad	Yellareddy	6
17	20.04.2016	Karimnagar	Jammikunta	9
18	10.05.2016	Khammam	Kothagudem	8
19	11.05.2016	Karimnagar	Husnabad	7
20	12.05.2016	Warangal	Bhoopalpally	8
21	16.05.2016	Nizamabad	Morthad	3
22	17.05.2016	Adilabad	Chennur	16
23	05.08.2016	Karimnagar	Huzurabad	1
24	08.08.2016	Warangal	Station Ghanpur	3
25	09.08.2016	Khammam	Bhadrachalam	2
26	10.08.2016	Khammam	Madira	18
27	16.08.2016	Warangal	Dornakal	3
28	17.08.2016	Karimnagar	Korutla	0
29	07.09.2016	Karimnagar	Alugunoor	0
30	08.09.2016	Khammam	Yellandu	3
31	09.09.2016	Warangal	Wardhannapet	5

32	14.09.2016	Karimnagar	Bejjanki	3
33	17.09.2016	Warangal	Mulugu	8
34	20.09.2016	Khammam	Madhira	4
35	05.10.2016	Karimnagar	Metpally	1
36	06.10.2016	Warangal	Thorrur	3
37	07.10.2016	Warangal	Narsampet	9
38	14.10.2016	Khammam	Khammam(Rural)	3
39	15.10.2016	Khammam	Manuguru	6
40	18.10.2016	Karimnagar	Peddapally	5
41	08.11.2016	Warangal	Jangaon	8
42	09.11.2016	Warangal	Parkal	8
43	10.11.2016	Khammam	Palvoncha	1
44	11.11.2016	Khammam	Sathupally	72
45	16.11.2016	Karimnagar	B.D.Pally	1
46	17.11.2016	Karimnagar	Manthini	0
47	07.12.2016	Khammam	Kusumanchi	2
48	08.12.2016	Khammam	Cherla	3
49	16.12.2016	Karimnagar	Karimnagar(Town)	3
50	17.12.2016	Karimnagar	Mallial	7
51	20.12.2016	Warangal	Athmakur (Section)	1
52	21.12.2016	Warangal	Mahabubabad	4
TOTAL				421

PENDING CASES ABSTRACT		
Sl. No.	Circle	No. of Cases
1	Warangal	29
2	Karimnagar	13
3	Khammam	18
Total		60

FINANCIAL YEAR - 2012-2013

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 (Apr-2012 to June-2012)			Q2 (July-2012 to Sep-2012)			Q3 (Oct-2012 to Dec-2012)			Q4 (Jan-2013 to March-2013)			TOTAL	STATUS OF COMPLIANCE	
		Total Cases	No. of Resolved Cases	Compliance reports not received	Total Cases	No. of Resolved Cases	Compliance reports not received	Total Cases	No. of Resolved Cases	Compliance reports not received	Total Cases	No. of Resolved Cases	Compliance reports not received		No. of Resolved Cases	Compliance reports not received
1	Warangal	9	9	0	10	10	0	20	20	0	107	99	8	146	138	8
2	Karimnagar	0	0	0	9	9	0	4	4	0	11	10	1	24	23	1
3	Khammam	0	0	0	20	19	1	4	3	1	7	5	2	31	27	4
4	Nizamabad	1	1	0	3	3	0	1	1	0	7	7	0	12	12	0
5	Adilabad	1	1	0	3	3	0	19	18	1	8	7	1	31	29	2
Total		11	11	0	45	44	1	48	46	2	140	128	12	244	229	15

FINANCIAL YEAR - 2013-2014

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 (Apr-2013 to June-2013)			Q2 (July-2013 to Sep-2013)			Q3 (Oct-2013 to Dec-2013)			TOTAL (Q1 + Q2 + Q3)	STATUS OF COMPLIANCE	
		Total cases	No. of Resolved Cases	Compliance reports not received	Total cases	No. of Resolved Cases	Compliance reports not received	Total cases	No. of Resolved Cases	Compliance reports not received		No. of Resolved Cases	Compliance reports not received
1	Warangal	43	43	0	28	25	3	53	49	4	124	117	7
2	Karimnagar	6	6	0	16	13	3	32	5	27	54	24	30
3	Khammam	4	3	1	18	15	3	6	6	0	28	24	4
4	Nizamabad	5	4	1	34	22	12	4	1	3	43	27	16
5	Adilabad	10	9	1	3	2	1	40	28	12	53	39	14
Total		68	65	3	99	77	22	135	89	46	302	231	71

CALENDAR YEAR - 2014

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 STATUS OF COMPLIANCE (Jan-2014 to March-2014)			Q2 STATUS OF COMPLIANCE (Apr-2014 to June-2014)			Q3 STATUS OF COMPLIANCE (July -2014 to September)			Q4 STATUS OF COMPLIANCE (October-2014 to December)			TOTAL	STATUS OF COMPLIANCE	
		Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received		No.of Resolved Cases	Compliance reports not received
1	Warangal	22	20	2	29	25	4	26	14	12	82	35	47	159	94	65
2	Karimnagar	1	1	0	2	2	0	32	10	22	36	19	17	71	32	39
3	Khammam	6	4	2	0	0	0	23	8	15	46	23	23	75	35	40
4	Nizamabad	4	3	1	1	0	1	0	0	0	27	16	11	32	19	13
5	Adilabad	6	5	1	4	2	2	9	4	5	25	16	9	44	27	17
Total		39	33	6	36	29	7	90	36	54	216	109	107	381	207	174

CALENDAR YEAR - 2015

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 STATUS OF COMPLIANCE (Jan-2015 to March-2015)			Q2 STATUS OF COMPLIANCE (Apr-2015 to June-2015)			Q3 STATUS OF COMPLIANCE (July -2015 to September - 2015)			Q4 STATUS OF COMPLIANCE (October-2015 to December - 2015)			TOTAL	STATUS OF COMPLIANCE	
		Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received		No.of Resolved Cases	Compliance reports not received
1	Warangal	24	15	9	20	20	0	34	27	7	15	13	2	93	75	18
2	Karimnagar	11	3	8	12	11	1	35	24	11	15	13	2	73	51	22
3	Khammam	2	2	0	29	29	0	24	18	6	36	31	5	91	80	11
4	Nizamabad	5	5	0	4	4	0	15	15	0	15	8	7	39	32	7
5	Adilabad	50	40	10	43	43	0	53	45	8	6	4	2	152	132	20
Total		92	65	27	108	107	1	161	129	32	87	69	18	448	370	78

CALENDAR YEAR - 2015

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 STATUS OF COMPLIANCE (Jan-2015 to March-2015)			Q2 STATUS OF COMPLIANCE (Apr-2015 to June-2015)			Q3 STATUS OF COMPLIANCE (July -2015 to September 2015)			Q4 STATUS OF COMPLIANCE (October-2015 to December - 2015)			TOTAL	STATU COMPL  No.of Resolved Cases
		Total cases	Against	Favour	Total cases	Against	Favour	Total cases	Against	Favour	Total cases	Against	Favour		
1	Warangal	28	4	24	22	2	20	37	3	34	16	1	15	103	10
2	Karimnagar	12	1	11	12	0	12	40	5	35	17	2	15	81	8
3	Khammam	2	0	2	32	3	29	47	23	24	38	2	36	119	28
4	Nizamabad	6	1	5	5	1	4	16	1	15	15	0	15	42	3
5	Adilabad	64	14	50	48	5	43	61	8	53	10	4	6	183	31
Total		112	20	92	119	11	108	201	40	161	96	9	87	528	80



JS OF .IANCE	Compliance reports not received
	93
	73
	91
	39
	152
	448