



CONSUMER GREIVANCES REDRESSAL FORUM-I
NORTHERN POWER DISTRIBUTION COMPANY OF TELANGANA LIMITED

H. No. 2-5-58, Opp: Head Post Office Nakkalagutta, Hanamkonda,
Warangal-Dist., Pin Code No. 506 001.

'Forum for Redressal of Consumer Grievances' TSNPDCL was established as per Sub - Section (5) of Section 42 read with clause (r) and (s) of Sub- Section (2) of Section 181 of the Electricity Act 2003 and functioning of Forum as per the provisions of

1. Electricity Act-2003,
2. Regulations of TSERC,
3. General Terms and Conditions of Supply of the Licensee approved by the TSERC,
4. Tariff Order approved by the TSERC.

There was One Forum functioning in the NPDCL jurisdiction catering to the consumers of five districts since 05-01-2005. As per the Regulation No.3 of 2015 (Establishment of Mechanism for Redressal of Grievances of the consumers, CGRF-I was stated functioning from 01.07.2016 and catering to the consumers of Warangal, Jangaon, Mahabubabad, Bhoopalpally, Karimnagar, Jagitial, Peddapally, Khammam, Kothagudem & Bhadrachalam Districts with in the following address:

H.No.2-5-58,
Opp: Head Post Office,
Nakkalagutta,
Hanamkonda,
Pincode-506001

Telephone Nos.

Land line telephone Nos. –	0870-2461551
Chairperson -	Mobile No. 94408 11299
Member (Finance) -	Mobile No. 94913 07004
Member (Technical) –	Mobile No. 83339 23840
4th Member (Independent)-	Mobile No. 98493 01822

CGRF solves the following grievances

- i. Delay in attending of normal fuse off, Overhead lines/ Cable Breakdowns, Distribution Transformer failures, interruption in power supply, voltage fluctuations,
- ii. Maintenance of Harmonics.
- iii. Complaints about meters i.e. meters struck up, meter burnt & sluggish and creeping
- iv. Delay in releasing of new services (or) new additional loads (or) erection of new substation to extend the supply
- v. Transfer of ownership
- vi. Change of category and conversion of services.
- vii. Complaints about Consumers bills i.e. wrong meter reading, excess of bill, low consumption, bills not served etc.
- viii. Reconnection of supply which shall be attended as per “Guaranteed Standards of Performance” as per regulation 7 of TSERC.

For lodging a complaint the consumer should do

- Before approaching the CGRF-I for resolving their complaints, consumers are required to file the grievances in concern offices and take acknowledgement and in case they are not resolved, they may approach the CGRF for redressal.

Functioning of Consumer Grievances Redressal Forum-I:

- The office of the Forum receives the complaint from the consumer and issues acknowledgement immediately.
- On receipt of the complaint, the Forum asks the concerned officer for submitting his reply within 10 days, with a copy to the consumer.
- After the receipt of the reply of the respondent, if the consumer is satisfied, the Forum does not conduct any hearing.
- If not satisfied with the reply of the respondent, the CGRF-I will conduct the hearing within 30 days.
- With the deposition of complainant, the Forum issues final orders to the complainant within 45 days i.e. from the date of receipt of complaint as per rules and regulations of TSERC.
- Compensation of is awarded as per citizen charter issued by TSERC is adjusted in the consumer's future bills, if any lapse of Dept is seen, as per guaranteed standards of performance of Schedule-I & II.
- The aggrieved complainant can file an appeal to the 'Ombudsman' whose address is given in the final order by CGRF, within 30 days after receipt of final order.

CONSUMER GRIEVANCE REDRESSAL FORUM-I

- a) The Forum is conducting "Electricity Consumer Courts" in all District Headquarters, Divisional Offices, Sub-Division offices and Section Offices besides conducting hearings in the respective Office every month.
- b) The 'Forum' is consisting of four members including the Chairperson Member (Technical) and Member (Finance) and all are appointed by the Licensee and one co-opted Member, who is familiar with Consumer affairs, nominated by the Hon'ble TSERC from the registered Consumer Organizations.
- c) The 'Forum' is functioning independently and impartially even though it is an 'internal 'Forum' of the Licensee without allowing any scope for 'doubt' and pointing out the mistakes of the officers of the Licensee and settling all grievances concerning electricity.

d) What are the issues covered in the Regulations?

The TSERC has formulated some Regulations in the year 2004 and some among them which are related to the 'consumer' are as follows (details can be seen in TSERC web site).

(i). The Regulation 1. covers matters relating to the following:

Establishment and constitution of the Forum.
 Functions of the Forum.
 The Obligation of the Licensee (Electricity supply company).
 Procedure for lodging complaints.
 Procedure followed in the Forum for disposing off complaints.
 Procedure of complaining with Ombudsman . etc.

(ii). Regulation 5 covers matters relating to the following:-

Recovery of Electricity charges from Consumers
 Electricity bills, Intervals, body of the bill, payment procedure, Erroneous/disputed bills,
 Disconnection of service, etc.
 Restoration of supply
 Right of Licensee to enter Consumer premises etc.

(iii). Regulation 6 covers matter relating to following:-

Security deposit, Review, Interest, Refund of Security Deposit etc.

(iv). Regulation 5 of 2016 covers matters relating to the following:-

Licensee's Standards of performance – Schedule I.
 Compensation to the effected Consumers - Schedule II.
 Overall Standards of performance – Schedule III.

e) What is the purpose of these Regulations?

The objective of these regulations is to protect the interests of Electricity consumers and to give them an additional Forum to bring their complaints and grievances before the Forum for quick redressal.

f) Does it cost the consumer to use this facility?

No. The consumer need not pay any amount to file complaints in the Forum.

g) Should the consumer engage an Advocate or Lawyer?

No. There is no necessity for the consumer to engage the services of advocates or Lawyers. Consumer can appear on his/her own, however a consumer may nominate his/her representative in the Forum.

h) As per Regulation 1. Sub Section 2(c) of TSERC 2004 the “Complainant” shall include-

- (i) A Consumer as defined under clause (15) of Section 2 of the Act;
- (ii) An applicant for new connections;
- (iii) Any registered Consumer Society; and
- (iv) Any unregistered association of Consumers where the Consumers have similar interest;

i) A ‘Consumer’ is defined under clause (15) of Section 2 of the Electricity Act 2003 as “Any person who is supplied with electricity for his own use by a Licensee or the Government or by any other person engaged in the supplying of electricity to the public under this Act or any other law for the time being in force and includes any person whose premises are for the time being connected for the purpose of receiving electricity with the works of a Licensee, the government or such person, as the case may be”.

j) Can all complaints relating to electricity be filed in the Forum?

No. There are certain issues on which the Consumer Grievance Redressal Forum-I cannot entertain complaints from the consumers. The following are excluded from the purview of the Forum.

1. Unauthorized use of electricity as provided under Section 126 of the Electricity Act 2003 (Unauthorized use of Electricity).
2. Offences and penalties as provided under Section 135 to 139 of the Electricity Act 2003 (Theft of Energy).
3. Accident in the distribution supply or use of the electricity as provided under 161 of the Electricity Act (Electrical Accidents).

k) How many Forums will be established?

According to clause 2.2.1 of Regulation No.3 of 2015 each distribution license in the state shall establish two forums within its area of supply, unless otherwise directed or permitted by the Commission from time to time. In case of NPDCL is having two Consumer forums as above Consumer Grievances Redressal Forum –I at Warangal (consisting of ten districts) and Consumer Grievances Redressal Forum –II at Nirmal (consisting of six districts). The Forums shall have sittings at the Head Quarters and /or at any other place in the Licensee area as may be decided by the Forum depending upon the number of grievances and are of operation.

l) How to get information about the Forum and its working?

The Licensee shall from time to time give publicity of the constitution and existence of the Forum including in the bills rose for the supply of electricity to the consumers and in such other manner as the Commission may from time to time notify. The names and designation of the Members and the concerned officers of the Forum, address, e-mail, and phone numbers of the Forum shall be displayed at all the offices of the Licensee and shall also be duly publicized, if considered appropriate including on the bills raised on the consumers.

m) How to lodge complaints in the Forum?

1. As a first step consumers have to approach the officials of the Licensee and try to get their grievance redressed as per the Complaints handling procedure.

2. If there is no response or in case of inadequate response, consumers can lodge the complaint in the Consumer Grievance Redressal Forum-I.

The complaint should be in writing in white paper with full details and address of the complainant including land line/cell number and shall enclose any additional information or documents in support of their complaint.

The Forum shall issue due acknowledgement of the receipt of the complaint to the complainant.

n) What does the Forum do with the complaint?

The Forum sends a copy of the complaint to the Licensee for its comments. The Licensee should give its comments within 15 days of intimation from the Forum. If no reply is received from the Licensee the forum shall proceed on the basis of the material available on record.

The Forum may pass such Interim Orders on the request of the complainant as the Forum considers appropriate pending the final decision of the complaint.

The Forum will intimate in writing the date of hearing to all the parties.

The decision of the Forum shall be recorded in writing and communicated to the complainant and the licensee for compliance within 45 days from the date of receipt of complaint.

o) Is the decision of the Forum final?

YES.

The decision of the Forum is final as far as the Licensee is concerned. However, the complainant may make a representation against the order of the Forum to the VIDYUTH OMBUDSMAN, 1st Floor, 33/11 KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad -500 063.

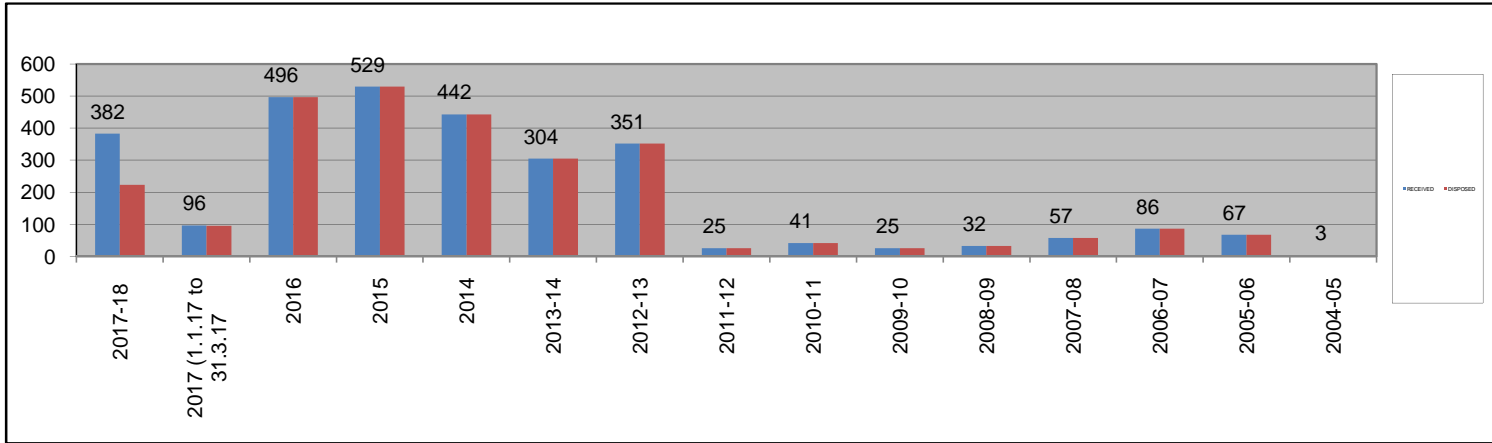
p) What is the time limit to make a representation to the Ombudsman?

The complaint should make a representation to the Ombudsman within THIRTY days of the receipt of the order of the Forum.

STATEMENT SHOWING THE COMPLAINTS RECEIVED AND DISPOSED MONTH WISE UPTO THE END OF
31.03.2018.

Sl. No.	Month	No. of Complaints			Month	No. of Complaints			No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending	No. of Complaints Received	No. of Complaints Disposed	Balance Pending																								
		2017 Upto (31.12.17)	2017 Upto (31.12.17)	2016 Upto (31.12.16)		2015 Upto (31.12.15)	2014 Upto (31.12.14)	2013 - 2014 Upto (31.12.13)																															2012 - 2013			2011 - 2012			2010 - 2011			2009 - 2010			2008 - 2009			2007 - 2008			2006 - 2007			2005 - 2006		
1	April	30	30	0	Jan	52	52	0	49	49	Nil	195	195	Nil	13	13	Nil	April	20	20	Nil	5	5	Nil	2	2	Nil	2	2	Nil	1	1	Nil	2	2	Nil	6	6	Nil	2	2	Nil	6	6	Nil																	
2	May	5	5	0	Feb	26	26	0	44	44	Nil	119	119	Nil	7	7	Nil	May	13	13	Nil	2	2	Nil	1	1	Nil	4	4	Nil	2	2	Nil	3	3	Nil	1	1	Nil	7	7	Nil	0	0	Nil																	
3	June	25	24	1	Mar	18	17	1	80	80	Nil	10	10	Nil	19	19	Nil	June	81	81	Nil	4	4	Nil	0	0	Nil	2	2	Nil	2	2	Nil	3	3	Nil	8	8	Nil	3	3	Nil	1	1	Nil																	
4	July	34	30	4	Apr				52	52	Nil	72	72	Nil	12	12	Nil	July	13	13	Nil	80	80	Nil	1	1	Nil	2	2	Nil	2	2	Nil	8	8	Nil	6	6	Nil	4	4	Nil	2	2	Nil																	
5	Aug	34	30	4	May				53	53	Nil	50	50	Nil	25	25	Nil	Aug	11	11	Nil	7	7	Nil	5	5	Nil	2	2	Nil	0	0	Nil	3	3	Nil	2	2	Nil	12	12	Nil	2	2	Nil																	
6	Sep	22	15	7	June				8	8	Nil	17	17	Nil	88	88	Nil	Sep	85	85	Nil	7	7	Nil	3	3	Nil	7	7	Nil	0	0	Nil	5	5	Nil	6	6	Nil	9	9	Nil	1	1	Nil																	
7	Pct	58	29	29	July				2	2	Nil	6	6	Nil	146	146	Nil	Pct	12	12	Nil	9	9	Nil	4	4	Nil	5	5	Nil	3	3	Nil	1	1	Nil	10	10	Nil	13	13	Nil	0	0	Nil																	
8	Nov	23	19	4	Aug				30	30	Nil	5	5	Nil	65	65	Nil	Nov	58	58	Nil	9	9	Nil	1	1	Nil	4	4	Nil	3	3	Nil	2	2	Nil	4	4	Nil	8	8	Nil	7	7	Nil																	
9	Dec	44	24	20	Sep				30	30	Nil	4	4	Nil	17	17	Nil	Dec	11	11	Nil	111	111	Nil	0	0	Nil	1	1	Nil	4	4	Nil	0	0	Nil	3	3	Nil	5	5	Nil	21	21	Nil																	
10	Jan	21	3	18	Oct				33	33	Nil	5	5	Nil	19	19	Nil	Jan				82	82	Nil	4	4	Nil	6	6	Nil	2	2	Nil	1	1	Nil	8	8	Nil	5	5	Nil	7	7	Nil																	
11	Feb	53	13	40	Nov				92	92	Nil	3	3	Nil	14	14	Nil	Feb				21	21	Nil	2	2	Nil	4	4	Nil	4	4	Nil	3	3	Nil	1	1	Nil	6	6	Nil	12	12	Nil																	
12	March	33	1	32	Dec				23	23	Nil	43	43	Nil	17	17	Nil	March				14	14	Nil	2	2	Nil	2	2	Nil	2	2	Nil	1	1	Nil	2	2	Nil	12	12	Nil	11	11	Nil																	
Total		382	223	159		96	95	1	496	496	Nil	529	529	Nil	442	442	Nil		304	304	Nil	351	351	Nil	25	25	Nil	41	41	Nil	25	25	Nil	32	32	Nil	57	57	Nil	86	86	Nil	70	70	Nil																	

THE CHART SHOWING YEAR WISE COMPLAINTS RECEIVED AND DISPOSED UPTO MARCH-2018



YEAR	RECEIVED	DISPOSED
2017-18	382	223
2017 (1.1.17 to 31.3.17)	96	95
2016	496	496
2015	529	529
2014	442	442
2013-14	304	304
2012-13	351	351
2011-12	25	25
2010-11	41	41
2009-10	25	25
2008-09	32	32
2007-08	57	57
2006-07	86	86
2005-06	67	67
2004-05	3	3

STATEMENT SHOWING THE COMPLAINTS RECEIVED AND DISPOSED
(Category Wise and in Favour of Consumer/Department)

Sl. No.	Year	No. of Complaints			Infavour of Consumers	Against the Consumers	COMPLAINTS RECEIVED CATEGORY WISE						
		Received	Disposed	Pending			H.T.	L.T. - I	L.T. - II	L.T. - III	L.T. V	Others	Total
1	2004-2005	3	3	0	2	1	1	1	0	1	0	0	3
2	2005-2006	67	67	0	59	8	2	20	10	20	5	10	67
3	2006-2007	86	86	0	64	22	5	25	10	23	9	14	86
4	2007-2008	57	57	0	45	12	4	23	6	11	5	8	57
5	2008-2009	32	32	0	21	11	4	12	2	4	2	8	32
6	2009-2010	25	25	0	17	8	4	8	4	0	0	9	25
7	2010-2011	41	41	0	31	10	6	7	4	4	6	14	41
8	2011-2012	25	25	0	23	2	1	7	2	5	2	8	25
9	2012-2013	351	351	0	278	73	39	91	22	33	28	138	351
9	2013-2014 (Up to 31.12.13)	304	304	0	283	21	15	47	12	10	57	163	304
10	2014	442	442	0	406	36	14	66	32	13	22	295	442
11	2015	529	529	0	453	76	13	160	61	15	53	227	529
12	2016	496	496	0	403	33	10	99	37	29	90	231	496
13	2017 (01.03.17 to 31.03.17)	96	95	1	91	4	3	18	10	3	1	61	96
14	2017-18 (01.4.17 to 31.3.18)	382	223	159	220	3	5	67	29	24	7	250	382
Total		2936	2776	160	2396	320	126	651	241	195	287	1436	2936

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF
TELENGANA LIMITED

DETAILS OF COMPLAINTS DISPOSED IN FAVOUR OF AND AGAINST CONSUMER DURING THE FINANCIAL YEAR
AND CUMULATIVE TO END OF 31.03.2018

Year	Meter Complaints	Wrong Billing	Back Billing	Category Change	About Non release of New services Disc. Of A. C.	Title transfer	Dispute in Load	Restoration of power supply/Interruption of power supply	Theft and Malpractice Pilferage Cases, etc.	Dispute in Transformer	Low/High Voltage	Dispute in Poles/Lines	Delay in non implementation of Orders/Alegations	Non-Cat-V paid and free	Refunds	Misc.	Total
In Favour of Consumer (Forum where up holds the contention of the consumer)	6	68	10	9	8	2	1	2	14	68	20	69	0	0	0	42	319
Against the consumer (Forum where Disagree with the contention of the consumer)	0	2	0	0	0	0	0	0	1	1	0	2	0	0	0	0	6
Total	6	70	10	9	8	2	1	2	15	69	20	71	0	0	0	42	325

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF T.S. LIMITED.

COMPLAINTS PENDING TO END OF 31.03.2018

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
WARANGAL CIRCLE									
1	161	03.07.2017	Sri G.Linga Reddy Chennapuram - Village, Regonda - Mandal, Bhoopalpally, Warangal-Dist. Ph.No.9866575437. General	Provide middle poles	AE/OP/Regonda - 9440814863 ADE/OP/Bhoopalpally - 9440814870 DE/OP/Bhoopalpally - 9440814854	03.07.2017	10.07.17	16.08.17	Reports awaited from the respondents
2	198	10.08.2017	Sri P.Venkat Reddy H.No.3-26, Pasra, Mulugu Warangal-Dist. Ph.No.9441106718 General	Provide additional DTR	AE/OP/Pasra - 9440814857 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814855	10.08.2017	20.08.17	23.09.17	Reports awaited from the respondents
3	203	10.08.2017	Sri T. Adi Reddy H.No.3-177, Pasra, Eturunagaram, Mulugu, Warangal-Dist. Ph.No.9441550948 General	Provided additional DTR	AE/OP/Pasra - 9440814857 ADE/OP/Eturunagaram - 9490901779 DE/OP/Mulugu - 9440814855	10.08.2017	20.08.17	23.09.17	Reports awaited from the respondents
4	215	21.08.2017	Sri B.Srinivas Reddy H.No.3-25 Lingala Ghanpur - Village Jangaon- Mandal Warangal-Dist. Ph.No.8886278589 General	SS-V/63 KVA DTR not charged	AE/OP/Lingala Ghanpur - 9440811380 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	21.08.2017	28.08.17	04.10.17	Reports awaited from the respondents
5	217	21.08.2017	Sri P.Anjaneyulu Bandlagudem, Lingala Ghanpur, Jangaon, Warangal-Dist. Ph.No.9666179005 General	Provide additional DTR	AE/OP/Lingala Ghanpur - 9440811380 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	21.08.2017	28.08.17	04.10.17	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
6	228	06.09.2017	Sri D.Srinivas H.No.2-89/2, Thenuguwada, Chinthalapally - Village Mogulapally - Mandal Bhoopalpally, Warangal-Dist. Ph.No.9912395020 General	Shifting of DTR and pole	AE/OP/Mogulapally - 9440814864 ADE/OP/Parkal - 9440814866 DE/OP/Bhoopalpally - 9440814854	06.09.2017	16.09.17	20.10.17	Reports awaited from the respondents
7	229	06.09.2017	Sri B.Brahmananda Reddy H.No.1-89, Vemulapally, Mogulapally, Bhoopalpally, Warangal-Dist. Ph.No.7729097624 General	DTR over loaded	AE/OP/Mogulapally - 9440814864 ADE/OP/Parkal - 9440814866 DE/OP/Bhoopalpally - 9440814854	06.09.2017	16.09.17	20.10.17	Reports awaited from the respondents
8	230	06.09.2017	Sri M. Raghava Reddy S/o. Asha Reddy, Navabpet - Village, Chityal - Mandal, Bhoopalpally, Warangal-Dist. Ph.No.9951337263	Provide additional 25 KVA DTR	AE/OP/Chityal - 9440814865 ADE/OP/Bhoopalpally - 9440811278 DE/OP/Bhoopalpally - 9440814854	06.09.2017	16.09.17	20.10.17	Reports awaited from the respondents
9	231	06.09.2017	Sri B.Raji Reddy S/o. Raghava Reddy Navabpet-Village, Chityal - Mandal, Bhoopalpally, Warangal-Dist. Ph.No.7893654483	Loose lines	AE/OP/Chityal - 9440814865 ADE/OP/Bhoopalpally - 9440811278 DE/OP/Bhoopalpally - 9440814854	06.09.2017	16.09.17	20.10.17	Reports awaited from the respondents
10	233	06.09.2017	Sri M.Kumar Swamy Ankushapur- Village Mogulapally - Mandal Bhoopalpally, Warangal-Dist. Ph.No.9848974757 General	DTR over loaded	AE/OP/Mogulapally - 9440814864 ADE/OP/Parkal - 9440814866 DE/OP/Bhoopalpally - 9440814854	06.09.2017	16.09.17	20.10.17	Reports awaited from the respondents
11	250	05.10.2017	Sri S.Somaiah H.No.5-10, SC Colony, Danthalapally, Thorrur, Warangal - Dist. Ph.No.8465981411 General	Provide poles	AE/OP/Danthalapally - 9440811341 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	05.10.2017	14.10.17	18.11.17	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
12	252	05.10.2017	Sri A.Sarangapani H.No.4-13, Ramavaram, Danthalapally, Thorrur, Warangal-Dist. Ph.No.9618694333. General	Provide DTR to SC Colony and provide poles to BC Colony	AE/OP/Danthalapally - 9440811341 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	05.10.2017	14.10.17	18.11.17	Reports awaited from the respondents
13	253	05.10.2017	Sri N.Udayapal Reddy Chinnavangara, Kontayapallem, Thorrur, Warangal-Dist. Ph.No.908540411. General	Provide DTR	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	05.10.2017	14.10.17	18.11.17	Reports awaited from the respondents
14	254	05.10.2017	Sri P.Venkanna H.No.4-43, Matedu, Thorrur, Warangal-Dist. Ph.No.9951945320 General	Provide 3- phase power supply	AE/OP/R/Thorrur - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	05.10.2017	14.10.17	18.11.17	Reports awaited from the respondents
15	257	05.10.2017	Sri N.Yakaiah S/o. Dharmaiah Danthalapally, Thorrur Warangal-Dist. Ph.No.9848130449 General	Provide poles	AE/OP/Danthalapally - 9440811341 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	05.10.2017	14.10.17	18.11.17	Reports awaited from the respondents
16	309	09.11.2017	Sri Devendar Ameenpet, Chennaraopet, Narsampet, Warangal-Dist. Ph.No.8008368061 SC.No.11902-00228, Cat-II	Malpractice case	AE/OP/Chennaraopet - 9440811374 ADE/OP/Nekkonda - 9440811337 AAO/ERO/Narsampet - 9440811290 DE/OP/Narsampet - 9491045994	09.11.2017	17.11.17	23.12.17	Reports awaited from the respondents
17	316	16.11.2017	Sri G.Uppal Reddy Devaruppala - V & M, Palakurthy, Station Ghanpur, Warangal - Dist. Ph.No.9441771212 SC.No.14201-01734, Cat-I	Load deration	AE/OP/Devaruppala - 9440811379 ADE/OP/Palakurthy - 9440908198 AAO/ERO/St.Ghanpur - 9440811285 DE/OP/St.Ghanpur - 7901098947	16.11.2017	23.11.17	30.12.17	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
18	343	13.12.2017	Sri A.Venkanna S/o. Buchiramulu, Narsimhulapet, Thorrur, Warangal-Dist. Ph.No.9618161238 General	Shifting of poles	AE/OP/Narsimhulapet - 8333923911 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Thorrur - 7901093937	13.12.2017	20.12.17	26.01.18	Reports awaited from the respondents
19	345	13.12.2017	Sri D.Mallaiah Jayapuram, Narsimhulapet, Thorrur, Warangal-Dist. Ph.No.9963564029. SC.No.14412-0150, Cat-I	Wrong billing	AE/OP/Narsimhulapet - 8333923911 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Thorrur - 7901093937	13.12.2017	20.12.17	26.01.18	Reports awaited from the respondents
20	350	14.12.2017	Sri B.Jagan Naik H.No.8-9, Venkatapur - Village, Mulugu, Warangal-Dist. Ph.No.9948128744 SC.No.10901-00829, Cat-I	Excess bill	AE/OP/Venkatapuram - 9440814859 ADE/OP/Mulugu - 9440814856 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814855	14.12.2017	21.12.17	27.01.18	Reports awaited from the respondents
21	358	23.12.2017	Sri A.Paidaiiah S/o. Komuraiah, Machapuram - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9704644284 General	Provide poles	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
22	359	23.12.2017	Sri Ch.Kumara Swamy Machapur - Village, Geesukonda - Mandal, Warangal (Rural) - Dist. Ph.No.8374935158. General	Provide poles and wire to agricultural service	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
23	360	23.12.2017	Sri A.Devula S/o. Marja, Machapur - Village, Geesukonda - Mandal, Warangal (Rural) - Dist. Ph.No.9441412667. General	Provide poles to agricultural service	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents

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24	361	23.12.2017	Sri K.Veera Swamy Machapur - Village, Geesukonda - Mandal, Warangal (Rural) - Dist. Ph.No.9849432325. General	Provide wire to agricultural service	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
25	363	23.12.2017	Sri G.Nageshwar Rao R/o. Anantharam, Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9490827247 General	Additional DTR	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
26	364	23.12.2017	Sri B.Raju Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9652592742 General	Provide pole to agricultural service	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
27	365	23.12.2017	Sri P.Linga Murthy, S/o. Buchi Rajyam, Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9949438101 General	Provide improvement DTR	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
28	366	23.12.2017	Sri D.Macham Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9618209993, 9393857579. General	Provide additional DTR	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
29	367	23.12.2017	Sri T.Bikshapathi Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9908629359 General	Provide (02) Nos. poles	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents

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30	368	23.12.2017	Sri P.Swamy S/o. Sammaiah, R/o. Geesukonda, Warangal(Rural) - Dist. Ph.No.9989974530. General	Provide additional DTR	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
31	369	23.12.2017	Sri P.Buchi Rajaiah S/o. Muthaiah, Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9949438101 General	Provide extra pole	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
32	370	23.12.2017	Sri M.Kumara Swamy Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9908449809. General	Provide (02) Nos. poles	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
33	371	23.12.2017	Sri L.Sudhakar S/o. Veeraiah, Machapur - Village, Geesukonda - Mandal, Warangal(Rural) - Dist. Ph.No.9701426292 General	Provide (02) Nos. poles	AE/OP/Machapur - 9440811356 ADE/OP/R/Warangal - 9440811332 DE/OP/R/Warangal - 9440811315	23.12.2017	30.12.17	05.02.18	Reports awaited from the respondents
34	3	12.01.2018	Smt B.Manjula (Surpanch) Bhramanapally - Village, Gundala, Palakurthy, Jangaon, Warangal-508277 Ph.No.9705982743 General	Pole extension	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
35	4	12.01.2018	Smt B.Manjula (Surpanch) Bhramanapally - Village, Gundala, Palakurthy, Jangaon, Warangal-508277 Ph.No.9705982743 General	Provide street light 3rd wire	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents

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36	5	12.01.2018	Sri B.Ramulu Ramaram - Village, Gundala, Palakurthy, Jangaon, Warangal - 508277 Ph.No.8897187304 General	DTR over loaded	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
37	6	12.01.2018	Smt B.Manjula (Surpanch) Bhramanapally - Village, Gundala, Palakurthy, Jangaon, Warangal-508277 Ph.No.9705982743 General	Provide (25) Nos. poles	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
38	7	12.01.2018	Sri B.Venkatesham Brahmanapally - Village Gundala, Palakurthy Jangaon, Warangal-508277 Ph.No.9705982743 General	DTR over loaded	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
39	8	12.01.2018	Sri P.Mallesham (Surpanch) Thurkalashapur - (V & P) Gundala, Palakurthy, Jangaon, Warangal - 508277 Ph.No.9848497581 General	DTR over loaded	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
40	9	12.01.2018	Sri P.Mallesham (Surpanch) Thurkalashapur - (V & P) Gundala, Palakurthy, Jangaon, Warangal - 508277 Ph.No.9848497581 General	Provide street light wire	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
41	10	12.01.2018	Sri P.Mallesham (Surpanch) Thurkalashapur - (V & P) Gundala, Palakurthy, Jangaon, Warangal - 508277 Ph.No.9848497581 General	Shift the HT line	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents

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42	11	12.01.2018	Smt U.Narsamma W/o. Sathaiah Thurkalashapur - (V & P) Palakurthy, Gundala, Jangaon, Warangal - 508277 Ph.No.912391511 SC.No.45807-00557, Cat-I	Excess bill	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 AAO/ERO/Ghanpur - 9440811285 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
43	12	12.01.2018	Sri P.Mallesham (Surpanch) Thurkalashapur - (V & P) Gundala, Palakurthy, Jangaon, Warangal - 508277 Ph.No.9848497581 General	Provide AB Switch to SS-3,6,12 DTRs	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
44	13	12.01.2018	Sri P.Mallesham (Surpanch) Thurkalashapur - (V & P) Gundala, Palakurthy, Jangaon, Warangal - 508277 Ph.No.9848497581 General	Provide (11) Nos. middle poles	AE/OP/Gundala - 9440813593 ADE/OP/Palakurthy - 9440908198 DE/OP/Ghanpur - 7901093947	12.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
45	20	19.01.2018	Sri B.Ramsing Challagariga - Village, Chityala - Mandal, Bhoopalpally, Warangal. Ph.No.9705042300 General	Middle pole/ Replacement of broken pole	AE/OP/Chityal - 9440814865 ADE/OP/Bhoopalpally - 9440811278 DE/OP/Bhoopalpally - 9440814854	19.01.2018	25.01.18	04.03.18	Reports awaited from the respondents
46	21	19.01.2018	Sri K.Sadanandam Poddakodapaka - Village, Shyampet - Mandal, Bhoopalpally, Warangal. Ph.No.9912600914 SC.No.10502-1203, Cat-V	Extension of (02) Nos. Agl. Poles	AE/OP/Shyampet - 9440814862 ADE/OP/Parkal - 9440814858 DE/OP/Bhoopalpally - 9440814854	19.01.2018	25.01.18	04.03.18	Reports awaited from the respondents
47	23	06.02.2018	Sri M. Rathnachary R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9701618210 SC.No.13107-1037, Cat-V	Provide pole to Agl. Long distance	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents

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48	25	06.02.2018	Sri T.Srinivas Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9603697896 General	Provide AB Switch to SS-8 DTR	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
49	26	06.02.2018	Sri T.Srinivas Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9603697896 General	Provide middle poles	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
50	27	06.02.2018	Sri G.Venkat Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9849157091 SC.No.13107-1079, Cat-V	Provide poles Agl. Long distance services	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
51	28	06.02.2018	Sri G.Veera Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9177627967 SC.No.13107-1078, Cat-V	Provide poles Agl. Long distance services	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
52	29	06.02.2018	Sri G.Yadhava Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9912714524 General	SS-8 DTR over loaded	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
53	30	06.02.2018	Sri Ch.Srinivas Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9849099516 General	Shift the DTR at load point	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents

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54	31	06.02.2018	Sri Ch.Parshuram Reddy R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9849099516 General	DTR over loaded	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
55	32	06.02.2018	Sri M.Mallaiah S/o.Laxmaiah R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9908134591 General	Shift the DTR at road side	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
56	33	06.02.2018	Sri T.Narsimhulu R/o. Padamatikeshavapuram Bachannapet, Jangaon, Warangal. Ph.No.9866230387 General	DTR over loaded	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
57	34	06.02.2018	Sri M.Kanakaiah R/o. Pullagudem, Lingampally Padamatikeshavapuram Jangaon, Warangal. Ph.No.9505898382 General	Shifting of DTR	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
58	35	06.02.2018	Smt B.Narsavva (Surpanch) Padamatikeshavapuram Bachannapet, Jangaon, Warangal-Dist. Ph.No.9705592816 General	SS-3 DTR over loaded	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
59	36	06.02.2018	Smt B.Narsavva (Surpanch) Padamatikeshavapuram Bachannapet, Jangaon, Warangal-Dist. Ph.No.9705592816 General	Provide 3-Phase line	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents

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60	37	06.02.2018	Smt B.Narsavva (Surpanch) Padamatikeshavapuram Bachannapet, Jangaon, Warangal-Dist. Ph.No.9705592816 General	Replacement of rusted poles	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
61	38	06.02.2018	Smt B.Narsavva (Surpanch) Padamatikeshavapuram Bachannapet, Jangaon, Warangal-Dist. Ph.No.9705592816 General	Replacement of iron pole	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
62	39	06.02.2018	Smt B.Narsavva (Surpanch) Padamatikeshavapuram Bachannapet, Jangaon, Warangal-Dist. Ph.No.9705592816 General	Shifting of DTR	AE/OP/Padamatikeshavapuram - 8331017520 ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319	06.02.2018	14.02.18	22.03.18	Reports awaited from the respondents
63	40	07.02.2018	Smt S.Lingamma (Surpanch) Karkala - Village Thorrur - Mandal Mahabubabad, Warangal. Ph.No.9618748011 General	Provide lines to (10) Nos. poles	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
64	41	07.02.2018	Smt S.Lingamma (Surpanch) Karkala - Village Thorrur - Mandal Mahabubabad, Warangal. Ph.No.9618748011 General	Provide 15 KVA DTR for lighting load	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
65	42	07.02.2018	Smt S.Lingamma (Surpanch) Karkala - Village Thorrur - Mandal Mahabubabad, Warangal. Ph.No.9618748011 General	Provide middle poles to BC, SC Colonies	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents

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66	43	07.02.2018	Sri B.Gopal H.No.6-87, Bhavoji thanda, Chityal, Thorrur, Warangal. Ph.No.9848491067 General	Provide DTR to lighting load at SC colony	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
67	44	07.02.2018	Sri P.Ravinder Reddy S/o. Venkat Reddy Chinnavangara - Village, Thorrur, Warangal. Ph.No.9640538934 General	Provide middle poles to SS- 1,2,3	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
68	45	07.02.2018	Sri B.Gopal H.No.6-87, Bhavoji thanda, Chityal, Thorrur, Warangal. Ph.No.9848491067 General	Provide 3rd wire for street light	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
69	46	07.02.2018	Sri B.Gopal H.No.6-87, Bhavoji thanda, Chityal, Thorrur, Warangal. Ph.No.9848491067 General	Provide middle poles on SS- 6 DTR	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
70	47	07.02.2018	Sri G.Biksham (Surpanch) H.No.9-88, Kashayagudem, Haripirala, Thorrur, Warangal. Ph.No.9949907510 General	Provide lines to (50) Nos. services	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
71	48	07.02.2018	Sri G.Biksham (Surpanch) H.No.9-88, Kashayagudem, Haripirala, Thorrur, Warangal. Ph.No.9949907510 General	Provide 100 KVA DTR	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents

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72	49	07.02.2018	Sri G.Biksham (Surpanch) H.No.9-88, Kashayagudem, Haripirala, Thorrur, Warangal. Ph.No.9949907510 General	Provide AB & AG Switch to SS-10, 31	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
73	50	07.02.2018	Sri E.Venkanna S/o. Narsaiah SC Colony, Chityal Thorrur, Warangal Ph.No.9912227880 General	Provide (03) Nos. poles	AE/OP/Chinnavangara - 9440814101 ADE/OP/Thorrur - 9440811321 DE/OP/Thorrur - 7901093937	07.02.2018	15.02.18	23.03.18	Reports awaited from the respondents
74	52	12.02.2018	Smt T.Sridevi W/o. T.V.Ramana Murthy H.No.2-112/A/1, FCI Colony Jawahar Colony Road, Hanamkonda, Warangal. Ph.No.9491824313, 9440004512 SC.No.2234-107355, 02194, Cat-I	Dismantling of HT line. Ideal feeder from 20 years	AE/OP/Gopalpur - 9491058646 ADE/OP/Hanamkonda - 9440811330 DE/OP/Warangal - 9440811313	12.02.2018	22.02.18	28.03.18	Reports awaited from the respondents
75	53	15.02.2018	Sri Md.Yakub Kalleda - Village, Parvathagiri - Mandal, Wardhannapet, Warangal(Rural). Ph.No.9959026107 General	Conversion of S-Phase to 3-Phase DTR	AE/OP/Parvathagiri - 9440811363 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	15.02.2018	22.02.18	28.03.18	Reports awaited from the respondents
76	54	15.02.2018	Sri M.Narsimha Rao R/o. Parvathagiri Wardhannapet Warangal (Rural). Ph.No.9010003316 SC.No.3501-339, Cat-III	Dismantling of service	AE/OP/Parvathagiri - 9440811363 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	15.02.2018	22.02.18	28.03.18	Reports awaited from the respondents
77	55	15.02.2018	Sri J.Kumara Swamy R/o. Parvathagiri Wardhannapet, Warangal (Rural). Ph.No.9959715254 General	Provide 2 poles to Agl. Well	AE/OP/Parvathagiri - 9440811363 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	15.02.2018	22.02.18	28.03.18	Reports awaited from the respondents

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78	57	15.02.2018	Sri H. Ashok & Others Teegarjapally - Village, Kapulakanaparthi - Mandal Wardhannapet Warangal (Rural). Ph.No.8008458407. General	Low voltage problem	AE/OP/Kapulakanaparthi - 8333923915 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	15.02.2018	22.02.18	28.03.18	Reports awaited from the respondents
79	58	15.02.2018	Sri A.Raju Teegarajapally - Village, Kapulakanaparthi - Mandal, Wardhannapet, Warangal (Rural). Ph.No.9866659674. General	Middle poles	AE/OP/Kapulakanaparthi - 8333923915 ADE/OP/Wardhannapet - 9440811311 DE/OP/R/Warangal - 9440811315	15.02.2018	22.02.18	28.03.18	Reports awaited from the respondents
80	75	08.03.2018	Sri Ch.Narsimha Reddy Peddapendyala - Village Dharmasagar - Mandal Ghanpur, Warangal-Dist. Ph.No.9849872540. General	Replacement of burnt cable	AE/OP/Dharmasagar - 9440811383 ADE/OP/St.Ghanpur - 9440811339 DE/OP/St.Ghanpur - 7901093947	08.03.2018	15.03.18	21.04.18	Reports awaited from the respondents
81	76	08.03.2018	Sri S.Bhaskar Mallakpally - Village Dharmasagar - Mandal Ghanpur, Warangal. Ph.No.9542349536 SC.No.12807-01499, Cat-I	Excess bill	AE/OP/Dharmasagar - 9440811383 ADE/OP/St.Ghanpur - 9440811339 AAO/ERO/St.Ghanpur - 9440811285 DE/OP/St.Ghanpur - 7901093947	08.03.2018	15.03.18	21.04.18	Reports awaited from the respondents
82	77	08.03.2018	Sri K.Raju & Others Rampur - Village Dharmasagar - Mandal Ghanpur, Warangal. Ph.No.8374975988. General	DTR over loaded	AE/OP/Dharmasagar - 9440811383 ADE/OP/St.Ghanpur - 9440811339 DE/OP/St.Ghanpur - 7901093947	08.03.2018	15.03.18	21.04.18	Reports awaited from the respondents
83	78	08.03.2018	Sri Ch.Prathap Reddy Rampur - Village Dharmasagar - Mandal Ghanpur, Warangal. Ph.No.9573892241. SC.No.12806-00150, Cat-I	Excess bill	AE/OP/Dharmasagar - 9440811383 ADE/OP/St.Ghanpur - 9440811339 AAO/ERO/St.Ghanpur - 9440811285 DE/OP/St.Ghanpur - 7901093947	08.03.2018	15.03.18	21.04.18	Reports awaited from the respondents

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84	85	10.03.2018	Sri P.Somaiah S/o. Venkataiah R/o. Khanapur Narsampet(Town) Warangal. Ph.No.9441313436 General	Provide poles to Agl.service already released	AE/OP/T/Narsampet - 9440811369 ADE/OP/T/Narsampet - 9440811336 DE/OP/Narsampet - 9491045994	10.03.2018	17.03.18	23.04.18	Reports awaited from the respondents
85	86	12.03.2018	Sri M.Subba Rao S/o. Mallaiah H.No.2-4, Venkatapur - Village, Inavolu - Mandal Jangaon, Warangal. Ph.No.9989269016 SC.No.1272, Cat-III	Back billing	AE/OP/Zafferghad - 9440811386 ADE/OP/Palakurthy - 9440908198 AAO/ERO/Ghanpur - 9440811285 DE/OP/Ghanpur - 7901093947	12.03.2018	22.03.18	25.04.18	Reports awaited from the respondents
86	87	13.03.2018	Sri D.Ramesh Kamalapur - Village Mangapet - Mandal Eturunagaram, Warangal. Ph.No.9441346461. SC.No.11302-00885, Cat-I	Excess bill	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9440901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814855	13.03.2018	20.03.18	26.04.18	Reports awaited from the respondents
87	88	13.03.2018	Sri M.Raju S/o. M. Satyam H.No.2-0, Mangapet - Mandal Eturunagaram, Warangal. Ph.No.9441067312. SC.No.11301-00446, Cat-II	Change of category from II to I	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9440901779 AAO/ERO/Mulugu - 9440814869 DE/OP/Mulugu - 9440814855	13.03.2018	20.03.18	26.04.18	Reports awaited from the respondents
88	89	13.03.2018	Sri M.Satyanarayana Cherupally - Village Mangapet- Mandal Eturunagaram, Warangal. Ph.No.9490109442. General	Agl.Service numbers not allotted	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9440901779 DE/OP/Mulugu - 9440814855	13.03.2018	20.03.18	26.04.18	Reports awaited from the respondents
89	90	13.03.2018	Sri K.Satyam & Others Cherupally - Village Mangapet - Mandal Eturunagaram, Warangal. Ph.No.8332977632 General	Agl.Service numbers not allotted	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9440901779 DE/OP/Mulugu - 9440814855	13.03.2018	20.03.18	26.04.18	Reports awaited from the respondents

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90	91	13.03.2018	Sri P.Venkataiah Cherupally - Village Mangapet - Mandal Eturunagaram, Warangal. Ph.No.8332977632. General	Agl.Service numbers not allotted	AE/OP/Kamalapur - 9440814941 ADE/OP/Eturunagaram - 9440901779 DE/OP/Mulugu - 9440814855	13.03.2018	20.03.18	26.04.18	Reports awaited from the respondents
91	92	14.03.2018	Sri G.Venkateshwarlu Intikanne - Village Kesamudram - Mandal Mahabubabad. Warangal-Dist. Ph.No.9849886900 General	Middle poles	AE/OP/Kesamudram - 9440811367 ADE/OP/Mahabubabad - 9440811334 DE/OP/Mahabubabad - 9440811317	14.03.2018	24.03.18	27.04.18	Reports awaited from the respondents
92	93	14.03.2018	Sri N.Rajendar Reddy Gundamrajupally - Village Chinnagudur - Mandal Mahabubabad, Warangal. Ph.No.8187879323 General	DTR over loaded	AE/OP/Narsimhulapet - 8333923911 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Thorrur - 7901093937	14.03.2018	24.03.18	27.04.18	Reports awaited from the respondents
93	94	15.03.2018	Sri Challa Godown Challa Srinivas Reddy (Proprietor) S/o. Ramreddy Nekkonda, Warangal(Rural). Ph.No.9440171510 SC.No.2112-02488, Cat-III	Malpractice case	AE/OP/Nekkonda - 9440811373 ADE/OP/Nekkonda - 9440811337 AAO/ERO/Narsampet - 9440811290 DE/OP/Narsampet - 9491045994	15.03.2018	25.03.18	28.04.18	Reports awaited from the respondents
94	103	20.03.2018	Sri Ch.Surendar S/o. Ramaswamy, H.No.3-104, Rayaparthi - Village Parkal - Mandal Warangal(Rural). Ph.No.9959604984. SC.No.945, Cat-V	Provide poles and wire to agricultural service	AE/OP/R/Parkal - 9440814861 ADE/OP/Parkal - 9440814866 DE/OP/Bhoopalpally - 9440814854	20.03.2018	30.03.18	03.05.18	Reports awaited from the respondents
95	104	21.03.2018	Sri Ch.Sambaiah S/o.Ilaiah Naarlapur - Village Parkal - Mandal Warangal(Rural). Ph.No.9866403629 SC.No.610, Cat-V	Provide poles and lines to Agl.Service	AE/OP/R/Parkal - 9440814861 ADE/OP/Parkal - 9440814866 DE/OP/Bhoopalpally - 9440814854	21.03.2018	31.03.18	04.05.18	Reports awaited from the respondents

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96	105	22.03.2018	M/s. Mahendra Silk Centre Main Road, Chowrastha, Hanamkonda, Warangal(Urban) Ph.No.8008888340 SC.No.2240-10958, Cat-II	Excess bill wrong RMD	AE/Dist./Chowrastha - 9440811343 ADE/Dist./Mulugu Road - 9491061735 ADE/LT&CT/Meters/Hanamkonda - 9440811581 AAO/ERO/Warangal - 9440811279 DE/OP/Warangal - 9440811313	22.03.2018	02.04.18	05.05.18	Reports awaited from the respondents
97	106	24.03.2018	Sri D.Uppalaiah (Proprietor) M/s. Venkata Sai Ginning Mill Nelapogula - Village, Lingala Ghanpur - Mandal Jangaon, Warangal-Dist. Ph.No.09502288151, 09346486135	Off seasonal benefit disallowed	ADE/OP/Jangaon - 9440811338 DE/OP/Jangaon - 9440811319 SAO/CO/Warangal - 9440811389 SE/OP/Warangal - 9440811310	24.03.2018	04.04.18	07.05.18	Reports awaited from the respondents
98	107	29.03.2018	Sri E.Rajeshwar Reddy H.No.5-11-469/1, Naimnagar, Old RTA Offie, Near Warangal Urban Bank Hanamkonda, Warangal. Ph.No.9966411543. SC.No.2256-93872, Cat-II	Excess bill	AE/Dist/Naimnagar - 9440811344 ADE/Dist./Hanamkonda - 9440811330 AAO/ERO/Hanamkonda - 9440811280 DE/OP/Warangal - 9440811313	29.03.2018	09.04.18	12.05.18	Reports awaited from the respondents

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KARIMNAGAR CIRCLE									
1	138	08.06.2017	Sri P.Madhukar Pothireddypally - Village Veenavanka - Mandal Jammikunta, Huzurabad Karimnagar - Dist. Ph.No.9866690798 General	Over load	AE/OP/Veenavanka - 9440811457 ADE/OP/Jammikunta - 9440811422 DE/OP/Huzurabad - 9440811396	08.06.2017	16.06.17	22.07.17	Reports awaited from the respondents
2	172	06.07.2017	Sri E.Ashok (Surpanch) H.No.2-20, Oded, Mutharam, Manthini, Karimnagar-Dist. Ph.No.9866294181 General	Shifting of lines	AE/OP/Mutharam - 9440811492 ADE/OP/Manthini - 9440811430 DE/OP/Manthini - 9491045995	06.07.2017	12.07.17	19.08.17	Reports awaited from the respondents
3	176	06.07.2017	Sri D.Balaji (Upa Surpanch) Adavi Srirampoor, Mutharam, Manthini, Karimnagar - Dist. Ph.No.9912721414 General	Shifting of 11 KV line	AE/OP/Mutharam - 9440811492 ADE/OP/Manthini - 9440811430 DE/OP/Manthini - 9491045995	06.07.2017	12.07.17	19.08.17	Reports awaited from the respondents
4	226	04.09.2017	Sri K.Mallaiah H.No.6-42/1 Kasarlagadda, Mutharam Peddapally, Karimnagar-Dist. Ph.No.9515048522 General	Re-stringing of LT line	AE/OP/Mutharam - 9440811492 ADE/OP/Manthini - 9440811430 DE/OP/Manthini - 9491045995	04.09.2017	15.09.17	18.10.17	Reports awaited from the respondents
5	227	04.09.2017	Sri M.Kumar Adivarampet - (V&M), Ramagiri, Peddapally, Karimnagar-Dist. Ph.No.9912529434 General	Replacement of AB Cable with conductor	AE/OP/Mutharam - 9440811492 ADE/OP/Manthini - 9440811430 DE/OP/Manthini - 9491045995	04.09.2017	15.09.17	18.10.17	Reports awaited from the respondents
6	244	21.09.2017	Sri G.Sunil S/o. Venkateshwarlu Sriramulapally (Ambala) - V Kamalapur Warangal (Urban) Karimnagar - Dist.	Excess bill	AE/OP/Kamalapur - 9440811453 ADE/OP/Huzurabad - 9440811421 AAO/ERO/Huzurabad - 9440811724 DE/OP/Huzurabad - 9440811396	21.09.2017	03.10.17	04.11.17	Hearing conducted on 30.10.2017

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7	271	09.10.2017	Sri D.Shekar (Surpanch) B.B.Rajupally Mallial, Jagitial Karimnagar - Dist. Ph.No.9652061206 General	Provide (02) Nos. AB Switches to Mallanna sub-station	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	09.10.2017	16.10.17	22.11.17	Reports awaited from the respondents
8	274	09.10.2017	Sri S.Vedhana Ibrahimnagar, Gollapally Mallial, Jagitial Karimnagar - Dist. PH.No.9849266674 General	Provide 25 KVA DTR	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	09.10.2017	16.10.17	22.11.17	Reports awaited from the respondents
9	277	09.10.2017	Sri Prasada Rao Repally, Mallial Jagitial, Karimnagar-Dist. Ph.No.9440460319. General	Change the power suply line to other side	AE/OP/Gollapally - 9440811472 ADE/OP/Mallial - 9491061732 DE/OP/Jagitial - 9440811399	09.10.2017	16.10.17	22.11.17	Reports awaited from the respondents
10	283	11.10.2017	Sri M.Veera Reddy S/o. Linga Reddy, Akunur - Village, Saidapur - Mandal, Huzurabad, Karimnagar - Dist. Ph.No.9000003925. General	Provide street light wiring	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	18.10.17	24.11.17	Reports awaited from the respondents
11	284	11.10.2017	Smt P.Aruna (Surpanch) Somaram - Village Saidapur - Mandal Huzurabad, Karimnagar - Dist. Ph.No.9948924045 General	Provide street light wiring	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
12	285	11.10.2017	Sri A.Vijay Kumar (Surpanch) DMV Saidapur Huzurabad, Karimnagar - Dist. Ph.No.9951262794 General	Provide 3rd wire	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents

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13	286	11.10.2017	Sri R.Chandraiah (Ex-Surpanch) Akunur - Village, Saidapur - Mandal, Karimnagar - Dist. Ph.No.9440958844 General	DTR over loaded	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
14	287	11.10.2017	Sri R.Chandraiah (Ex-Surpanch) Akunur - Village, Saidapur - Mandal, Karimnagar - Dist. Ph.No.9440958844 General	Provide S-Phase DTR	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
15	288	11.10.2017	Sri R.Chandraiah (Ex-Surpanch) Akunur - Village, Saidapur - Mandal, Karimnagar - Dist. Ph.No.9440958844 General	Shift the 100 KVA DTR of SS-27	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
16	289	11.10.2017	Sri G.Mahender Reddy H.No.3-86, Lasamannapally, Vennampally, Huzurabad Karimnagar - Dist. Ph.No.9849688615. General	Provide AB Cable	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
17	290	11.10.2017	Sri R.Chandraiah (Ex-Surpanch) Akunur - Village, Saidapur - Mandal, Karimnagar - Dist. Ph.No.9440958844 General	Provide street light wiring	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
18	291	11.10.2017	Sri S.Rajaiah (Surpanch) H.No.14-127/B Duddenapally - Village Saidapur - Mandal Huzurabad Karimnagar - Dist.-505472 Ph.No.9618739635 General	Shift 100 KVA DTR	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
19	292	11.10.2017	Sri S.Rajaiah (Surpanch) H.No.14-127/B Duddenapally - Village Saidapur - Mandal Huzurabad Karimnagar - Dist.-505472 Ph.No.9618739635 General	Replacement of damaged cable	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
20	294	11.10.2017	Smt P.Aruna (Surpanch) H.No.3-47/A Somaram - Village Saidapur - Mandal Huzurabad, Karimnagar - Dist. Ph.No.9948924045 General	DTR over loaded	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
21	295	11.10.2017	Sri S.Rajaiah (Surpanch) H.No.14-127/B Duddenapally - Village Saidapur - Mandal Huzurabad Karimnagar - Dist.-505472 Ph.No.9618739635 General	Provide 63 KVA DTR instead of 25 KVA DTR	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
22	296	11.10.2017	Smt P.Aruna (Surpanch) H.No.3-47/A Somaram - Village Saidapur - Mandal Huzurabad, Karimnagar - Dist. Ph.No.9948924045 General	Provide 15 KVA DTR at Budidpally	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
23	297	11.10.2017	Sri S.Rajaiah (Surpanch) H.No.14-127/B Duddenapally - Village Saidapur - Mandal Huzurabad Karimnagar - Dist.-505472 Ph.No.9618739635 General	Shifting of 100 KVA DTR	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents

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24	298	11.10.2017	Smt P.Aruna (Surpanch) H.No.3-47/A Somaram - Village Saidapur - Mandal Huzurabad, Karimnagar - Dist. Ph.No.9948924045 General	DTR over loaded provide 15 KVA DTR at Garrepally	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
25	299	11.10.2017	Smt P.Aruna (Surpanch) H.No.3-47/A Somaram - Village Saidapur - Mandal Huzurabad, Karimnagar - Dist. Ph.No.9948924045 General	Provide 15 KVA DTR at Puskulapally	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
26	300	11.10.2017	Sri K.Chinna Raji Reddy Aknur - Village, Saidapur - Mandal, Huzurabad, Karimnagar - Dist. Ph.No.9676840717 General	Shifting of DTR	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
27	301	11.10.2017	Sri B.Srinivas Bommakal - Village Saidapur - Mandal Huzurabad Karimnagar - Dist. Ph.No.9951346126 General	Middle poles and wire required to 2nd ward	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
28	302	11.10.2017	Sri R.Chandraiah (Ex-Surpanch) Aknur - Village, Saidapur - Mandal, Karimnagar - Dist. Ph.No.9440958844 General	Shifting of DTR of SS-I	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents
29	303	11.10.2017	Sri G.Mahender Reddy H.No.3-86, Lasamannapally, Vennampally, Huzurabad Karimnagar - Dist. Ph.No.9849688615. General	Shift the 25 KVA DTR to road side	AE/OP/Saidapur - 9440811461 ADE/OP/B.D.Pally - 9440811423 DE/OP/Huzurabad - 9440811396	11.10.2017	19.10.17	24.11.17	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
30	333	05.12.2017	Sri E.Thirupathi (Surpanch) Narsimhulapally, Mallial, Jagitial Karimnagar - Dist. Ph.No.9949667291 General	Shift the 11 KV line	AE/OP/Podur - 9440811474 ADE /OP/Mallial - 9491061732. DE/OP/Jagitial - 9440811399.	05.12.2017	12.12.17	18.01.18	Reports awaited from the respondents
31	334	05.12.2017	Sri E.Thirupathi (Surpanch) Narsimhulapally, Mallial, Jagitial Karimnagar - Dist. Ph.No.9949667291 General	Shifting of DTR	AE/OP/Podur - 9440811474 ADE /OP/Mallial - 9491061732. DE/OP/Jagitial - 9440811399.	05.12.2017	12.12.17	18.01.18	Reports awaited from the respondents
32	354	19.12.2017	Sri K.Sampath Reddy Elabaka - Village, Challur, Jammikunta, Veenavanka - Mandal, Huzurabad, Karimnagar-Dist. Ph.No.9908161261 General	Provide AB Switch	AE/OP/Challur - 8333923880 ADE/OP/Jammikunta - 9440811422 DE/OP/Huzurabad - 9440811396	19.12.2017	26.12.17	01.02.18	Reports awaited from the respondents
33	67	19.02.2018	Sri T.Sampath Kumar (Principal) T TWR School (Boys) Kataram - V & M Karimnagar. SC.No.98010-000484, Cat-III	Malpractice case	AE/OP/Kataram - 9440811495 ADE/OP/Kataram - 9490610812 AAO/ERO/Manthini - 9440811293 DE/OP/Manthini - 9491045995	19.02.2018	01.03.18	04.04.18	Reports awaited from the respondents
34	69	20.02.2018	Sri M.Shyam C/o. D.Malliah Rukmapur - Village, Choppadandi - Mandal, Karimnagar. Ph.No.7382170562 General	New service release	AE/OP/Choppadandi - 9440811446 ADE/OP/Gundi - 9440811419 DE/OP/Karimnagar - 9440811405	20.02.2018	02.03.18	05.04.18	Reports awaited from the respondents
35	70	20.02.2018	Sri M.Shyam H.No.6-33/1, Vedurugatta, Choppadandi - Mandal, Karimnagar. Ph.No.9490000042. SC.No.20708-1388, Cat-I	Wrong bill	AE/OP/Choppadandi - 9440811446 ADE/OP/Gundi - 9440811419 AAO/ERO/T/Karimnagar - 9440811464 DE/OP/Karimnagar - 9440811405	20.02.2018	02.03.18	05.04.18	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
36	79	09.03.2018	Sri P.Rajesham Botlavanaparthly - Village Dharmaram - Mandal Peddapally, Karimnagar. Ph.No.9000771226. General	Provide AB Switch	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	09.03.2018	16.03.18	22.04.18	Reports awaited from the respondents
37	80	09.03.2018	Sri P.Rajesham Botlavanaparthly - Village Dharmaram - Mandal Peddapally, Karimnagar. Ph.No.9000771226. General	Provide earthing and AB Switch	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	09.03.2018	16.03.18	22.04.18	Reports awaited from the respondents
38	81	09.03.2018	Sri P.Rajesham Botlavanaparthly - Village Dharmaram - Mandal Peddapally, Karimnagar. Ph.No.9000771226. General	Shifting of 11 KV line	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	09.03.2018	16.03.18	22.04.18	Reports awaited from the respondents
39	82	09.03.2018	Sri S.Thirupathi Dondathurthy - Village Dharmaram - Mandal Peddapally, Karimnagar. Ph.No.9912777152 General	Provide middle poles	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	09.03.2018	16.03.18	22.04.18	Reports awaited from the respondents
40	84	09.03.2018	Sri Hanuman Singh Kilavanaparthly - Village Dharmaram - Mandal Peddapally, Karimnagar. Ph.No.9912970158 General	Shifting of 11 KV line	AE/OP/Kilavanaparthly - 8333923886 ADE/OP/Dharmaram - 9491061733 DE/OP/Peddapally - 9440811400	09.03.2018	16.03.18	22.04.18	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
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KHAMMAM CIRCLE									
1	83	14.03.2017	Sri D.Srinivasa Rao & Others Anaramgudem - Village Thallada - Mandal Khammam-Dist. Ph.No.9989008167 General	Provide lines to 3rd ward	AE/OP/Thallada - 9440814139 ADE/OP/Thallada - 9440814138 DE/OP/Sathupally - 9440811297	14.03.2017	22.03.17	27.04.17	Reports awaited from the respondents
2	183	12.07.2017	Sri B.Mangya R/o. Tokya Thanda, Bethalapadu, Julurupadu, Kothagudem, Khammam-Dist. Ph.No.9963821841, 9000433402. General	Low voltage problem	AE/OP/Julurupadu - 9440814871 ADE/OP/Kothagudem - 9440811538 DE/OP/Kothagudem - 9440908204	12.07.2017	20.07.17	25.08.17	Reports awaited from the respondents
3	262	06.10.2017	Sri K.Sambasiva Reddy & Others H.No.1-63/A, Kappale Bender Laxmipurak, Kallur Thallada, Sathupally, Khammam - Dist. Ph.No.9848337822 General	Middle poles	AE/OP/Kallur - 9440814141 ADE/OP/Thallada - 9440814138 DE/OP/Sathupally - 9440811297	06.10.2017	14.10.17	19.11.17	Reports awaited from the respondents
4	315	15.11.2017	Sri Y.Satyanarayana LIC Agent, Chandrugonda - V & M, Kothagudem, Khammam - Dist. Ph.No.8309968113 General	Change the burnt cable	AE/OP/Chandrugonda - 9440814876 ADE/OP/Kothagudem - 9440811538 DE/OP/Kothagudem - 9440908204	15.11.2017	22.11.17	29.12.17	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
5	352	18.12.2017	Sri S.Venkatanarayana S/o. Bhadraiah, H.No.13-6-36, Kaikondaigudem - Village, Kothalingala - Mandal, Khammam - Dist. Ph.No.9440845611 SC.No.30134-03035, Cat-II	Meter not fixed	AE/OP/Raghunathapalem - 8333923904 ADE/OP/Kothalingala - 9440811518 DE/OP/Khammam - 9440811506	18.12.2017	29.12.17	31.01.18	Reports awaited from the respondents
6	1	05.01.2018	Sri K. Rama Rao & Others Baswapuram - Village, Thallada - Mandal, Khammam-Dist.-506167 Ph.No.9908886450 General	Low voltage problem	AE/OP/Thallada - 9440814139 ADE/OP/Thallada - 9440814138 DE/OP/Sathupally - 9440811297	05.01.2018	15.01.18	18.02.18	Reports awaited from the respondents
7	15	18.01.2018	Sri U.Dasaiah S/o. Subbaiah Tirumalayapalem Edulapuram Khammam-Dist. Ph.No.9989645307 General	Shifting of DTR	AE/OP/Tirumalayapalem - 9440811545 ADE/OP/Edulapuram - 9491061731 DE/OP/Khammam - 9440811506	18.01.2018	20.01.18	25.02.18	Reports awaited from the respondents
8	16	18.01.2018	Sri K.Sreenu Papaigudem - Village, Pindiprolu - G.P. Tirumalayapalem, Edulapuram, Khammam. Ph.No.9908868355. General	Shifting of DTR	AE/OP/Tirumalayapalem - 9440811545 ADE/OP/Edulapuram - 9491061731 DE/OP/Khammam - 9440811506	18.01.2018	25.01.18	03.03.18	Reports awaited from the respondents
9	17	18.01.2018	Smt M.Dhanalaxmi Jogulapadu - Village, Tirumalayapalem, Edulapuram, Khammam. Ph.No.8179985367 General	Middle poles	AE/OP/Tirumalayapalem - 9440811545 ADE/OP/Edulapuram - 9491061731 DE/OP/Khammam - 9440811506	18.01.2018	25.01.18	03.03.18	Reports awaited from the respondents
10	18	18.01.2018	Sri Y.Venkataramana H.No.9-63/1 Teldarupally - Village, Edulapuram, Khammam. Ph.No.7386117953 General	Middle poles	AE/OP/Edulapuram - 9440811546 ADE/OP/Edulapuram - 9491061731 DE/OP/Khammam - 9440811506	18.01.2018	25.01.18	03.03.18	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
11	59	16.02.2018	Sri Y.Venkateshwara Reddy (Surpanch) Old Rangapur - Village, Thallada - Mandal, Wyra, Khammam. Ph.No.9618894574 General	Provide middle poles	AE/OP/Thallada - 9440814139 ADE/OP/Thallada - 9440814138 DE/OP/Wyra - 7901093942	16.02.2018	25.02.18	01.04.18	Reports awaited from the respondents
12	61	16.02.2018	Sri Y.Venkateshwara Reddy (Surpanch) Old Rangapur - Village, Thallada - Mandal, Wyra, Khammam. Ph.No.9618894574 General	Provide middle poles	AE/OP/Thallada - 9440814139 ADE/OP/Thallada - 9440814138 DE/OP/Wyra - 7901093942	16.02.2018	25.02.18	01.04.18	Reports awaited from the respondents
13	64	16.02.2018	Sri Y.Venkateshwara Reddy (Surpanch) Old Rangapur - Village, Thallada - Mandal, Wyra, Khammam. Ph.No.9618894574 General	Provide middle poles	AE/OP/Thallada - 9440814139 ADE/OP/Thallada - 9440814138 DE/OP/Wyra - 7901093942	16.02.2018	25.02.18	01.04.18	Reports awaited from the respondents
14	66	16.02.2018	Sri P.Hari Babu H.No.12-88/A, Near Sub Station Wyra, Khammam. Ph.No.8919572377 SC.No.31301-06607, Cat-I	Excess bill	AE/OP/Wyra - 9440814140 ADE/OP/Thallada - 9440814138 AAO/ERO/Thallada - 9440814872 DE/OP/Wyra - 7901093942	16.02.2018	25.02.18	01.04.18	Reports awaited from the respondents
15	95	16.03.2018	Sri Sk.Javeed H.No.3-1, Karepally Kothalingala Khammam (Urban). Ph.No.9449705458 General	Replacement of damaged pole	AE/OP/Karepally - 9440814147 ADE/OP/Kothalingala - 9440811518 DE/OP/Khammam - 9440811506	16.03.2018	23.03.18	29.04.18	Reports awaited from the respondents
16	96	17.03.2018	Sri R.Naidu Pallewada - Village Vemsoor - Mandal Sathupally, Khammam. Ph.No.34332-00091, Cat-I	Abnormal bill	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 AAO/ERO/Sathupally - 9440811298 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
17	97	17.03.2018	Sri G.Ram Mohan Reddy & Others Marlapadu - Village, Vemsoor - Mandal, Sathupally, Khammam-Dist. Ph.No.9963677458 General	Agl. Payments un-posted	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 AAO/ERO/Sathupally - 9440811298 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents
18	98	17.03.2018	Sri D.Krishnaiah Pallewada - Village Vemsoor - Mandal Sathupally, Khammam-Dist. Ph.No.8186932557 General	Middle poles	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents
19	99	17.03.2018	Sri B.Rama Rao Pallewada - Village, Vemsoor - Mandal, Sathupally, Khammam-Dist. Ph.No.9866091761. General	Middle poles	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents
20	100	17.03.2018	Sri G.Venkat Reddy Choudavaram - Village Vemsoor - Mandal Sathupally, Khammam-Dist. Ph.No.9177949729 General	Middle poles	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents
21	101	17.03.2018	Sri Ravi babu Marlapadu - Village, Vemsoor - Mandal, Sathupally, Khammam-Dist. Ph.No.9949032672. General	Shifting of DTR to load center	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents
22	102	17.03.2018	Sri B.Ranga Reddy Marlapadu - Village Vemsoor - Mandal Sathupally, Khammam-Dist. Ph.No.9704263646 General	Replacement of burnt cable	AE/OP/Vemsoor - 9440814134 ADE/OP/Sathupally - 9440814132 DE/OP/Sathupally - 9440811297	17.03.2018	30.03.18	30.04.18	Reports awaited from the respondents

PENDING CASES ABSTRACT

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Grievance	Respondents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
		Sl. No.	Circle	No. of Cases					
		1	Warangal	98					
		2	Karimnagar	40					
		3	Khammam	22					
		Total		160					

Details of Local Courts conducted during the C.Y -2017 as per guidelines of TSERC in
Lr. S-324 (A)/Secy/DD-CA/APTEL.DO/10-04/Dt. 18.05.2010.

Sl. No.	Date of Conducted	Circle	Name of the Division/ Sub-Division/ Section	Number of Cases registered
1	03.04.2017	Warangal	Nellikuduru	3
2	04.04.2017	Warangal	Mulugu Ghanpur	3
3	13.04.2017	Karimnagar	Mallapur	16
4	15.04.2017	Karimnagar	Kataram	0
5	17.04.2017	Khammam	N.V.Venkatapuram	1
6	18.04.2017	Khammam	Mulkalapally	2
7	16.05.2017	Khammam	Khammam	2
8	07.06.2017	Karimnagar	Sultanabad	0
9	08.06.2017	Karimnagar	Veenavanka	7
10	09.06.2017	Warangal	Zaffargadh	1
11	15.06.2017	Warangal	Gudur	6
12	16.06.2017	Khammam	Bonakal	2
13	17.06.2017	Khammam	Kothalingala	2
14	03.07.2017	Warangal	Regonda	7
15	04.07.2017	Warangal	Kodakandla	4
16	06.07.2017	Karimnagar	Mutharam	11
17	07.07.2017	Karimnagar	Dharmapuri	2
18	12.07.2017	Khammam	Julurupadu	5
19	13.07.2017	Khammam	Burgampad	0
20	09.08.2017	Warangal	Kesamudram	4
21	10.08.2017	Warangal	Pasra	9
22	11.08.2017	Khammam	Dammamet	1
23	16.08.2017	Karimnagar	Elkathurthy	0
24	17.08.2017	Jagitial	Ibrahimpattam	2
25	18.08.2017	Peddapally	Velgatoor	1
26	21.08.2017	Jangaon	Lingala Ghanpur	10
27	22.08.2017	Warangal	Duggondi	2
28	04.09.2017	Karimnagar	Mutharam	3
29	05.09.2017	Karimnagar	Manakondur	0
30	06.09.2017	Bhoopalpally	Mogulapally	9

Sl. No.	Date of Conducted	Circle	Name of the Division/ Sub-Division/ Section	Number of Cases registered
31	12.09.2017	Warangal	Station Ghanpur	3
32	13.09.2017	Warangal	Panthini	1
33	18.09.2017	Khammam	Nelakondapally	0
34	19.09.2017	Kothagudem	Kothapeta	0
35	04.10.2017	Jangaon	Bachannapet	3
36	05.10.2017	Mahabubabad	Danthalapally	8
37	06.10.2017	Khammam	Kallur	6
38	09.10.2017	Jagitial	Gollapally	16
39	10.10.2017	Karimnagar	Moqdumpur	0
40	11.10.2017	Karimnagar	Saidapur	23
41	12.10.2017	Kothagudem	Wazeedu	1
42	03.11.2017	Jagitial	Medipally	4
43	08.11.2017	Peddapally	Odela	0
44	09.11.2017	Warangal	Chennaraopet	2
45	10.11.2017	Bhoopalpally	Bhoopalpally	1
46	14.11.2017	Khammam	Nagulavancha	2
47	15.11.2017	Kothagudem	Chandrugonda	1
48	16.11.2017	Jangaon	Devaruppula	7
49	05.12.2017	Jagitial	Podur	8
50	06.12.2017	Khammam	Yerrupalem	0
51	07.12.2017	Bhadrachalam	Pinapaka	0
52	12.12.2017	Jangaon	Raghunathapally	1
53	13.12.2017	Mahabubabad	Narsimhulapet	8
54	14.12.2017	Bhoopalpally	Venkatapur	4
55	19.12.2017	Karimnagar	Challur	4
56	20.12.2017	Peddapally	Mahadevpur	0
57	23.12.2017	Warangal	Machapur	14
58	03.01.2018	Jagitial	Kathalapur	0
59	04.01.2018	Karimnagar	Chenjarla	0
60	05.01.2018	Peddapally	Julapally	0
61	10.01.2018	Warangal(Rural)	Nallabelly	1
62	12.01.2018	Jangaon	Gundala	11

Sl. No.	Date of Conducted	Circle	Name of the Division/ Sub-Division/ Section	Number of Cases registered
63	17.01.2018	Mahabubabad	Yellampet	0
64	18.01.2018	Khammam	Thirumalayapalem	4
65	19.01.2018	Bhoopalpally	Shyampet	2
66	20.01.2018	Karimnagar	Jammikunta	0
67	06.02.2018	Jangaon	Padamati Keshavapur	18
68	07.02.2018	Mahabubabad	Chinnavangara	11
69	10.02.2018	Jagitial	Chilvakodur	1
70	15.02.2018	Warangal(Rural)	Parvathigiri	6
71	16.02.2018	Khammam	Enkooor	8
72	17.02.2018	Khammam	Vemsoor	0
73	19.02.2018	Peddapally	Koyyur	1
74	20.02.2018	Karimnagar	Gangadhara	7
75	08.03.2018	Jangaon	Dharmasagar	4
76	09.03.2018	Peddapally	Kilavanaparthi	6
77	10.03.2018	Warngal(Rural)	Khanapur	1
78	13.03.2018	Bhoopalpally	Kamalapoor	5
79	16.03.2018	Khammam	Karepally	1
80	17.03.2018	Khammam	Vemsoor	7
81	21.03.2018	Karimnagar	Uppal	0
TOTAL				326

PENDING CASES ABSTRACT AS ON 31-03-2018

Sl. No.	Circle	No. of Cases
1	Warangal	98
2	Karimnagar	40
3	Khammam	22
Total		160